









Attachments



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Contact details

Local Government and Regional Services Division Department for Victorian Communities Level 19, 80 Collins Street MELBOURNE VIC 3000 Tel. (03) 9655 8888

Fax. (03) 9655 6851

Email: local.government@doi.vic.gov.au Internet: www.doi.vic.gov.au/localgov

Using indicators

It's the story behind them which counts; and the sharing of that story, which makes the difference.

What are indicators?

Performance indicators or performance measures are measures of outputs or outcomes. Individually and without associated explanations, they can only ever measure part of the story.

It is important to put indicator results in context and to remember that they only give an indication of where to start looking to discover the reasons behind differences. The usefulness of indicators is not in the numbers themselves but the analysis of why some local governments may appear to perform better than others, as well as insights as to how to improve their performance. It may, therefore, be more useful to consider the combined results of several broad indicators in assessing performance rather then any one indicator on its own. When comparing one local government with another or assessing one local government's performance it is important to be aware that the indicators do not on their own give the full picture of local governments' performance. Although they show the differences between local governments they do not explain why these differences have arisen. Differences may arise for many reasons, such as democratic policy choices, geographic and demographic factors, population density and external funding decisions.

Definitions of indicators

Overall performance	Community satisfaction rating for overall performance generally of the council	Council result from the Annual Community Satisfaction Survey for Local Governments (Chart One: Summary of Results - Result No. 1), coordinated by the Local Government and Regional Services Division.			
Advocacy	Community satisfaction rating for Council's advocacy and community representation on key local issues	Council result from the Annual Community Satisfaction Survey for Local Governments (Chart One: Summary of Results - Result No. 4), coordinated by the Local Government and Regional Services Division.			
Engagement	Community satisfaction rating for Council's engagement in decision making on key local issues	Council result from the Annual Community Satisfaction Survey for Local Governments (Chart One: Summary of Results - Result No. 5), coordinated by the Local Government and Regional Services Division.			
All rates	Average rates and charges per assessment	Rates and charges declared as being receivable, in the calculations for the adopted rates, at the beginning of the year, including: • general rates and charges declared under ss. 160, 161,161A of the Local Government Act 1989 • municipal charges and service rates and charges (that is, garbage services) levied under ss. 159, 162 respectively • supplementary rates declared, divided by the number of assessments used in the calculation of the adopted rate (that is, when the rate is struck).			
Residential rates	Average rates and charges per residential assessment	Rates and charges declared for all residential assessments (as per the definition in (1) above, except for residential assessments only) divided by the number of residential assessments.			
Operating costs	Average operating expenditure per assessment	Operating expenditure per the financial statements (that is AAS27) (including asset sales and depreciation) divided by the number of assessments used in the calculation of the adopted rate (that is, when the rate is struck).			

Definitions of indicators

Capital expenditure	Average capital expenditure per assessment	Amount capitalised to the balance sheet, and contributions by a local government to major assets not owned by the local government, including expenditure on:
		 capital renewal of existing assets which returns the service potential or the life of the asset to that which it had originally
		 capital expansion which extends an existing asset at the same standard as currently enjoyed by residents to a new group of users
		 capital upgrade which upgrades an existing asset to provide a higher level of service or expenditure that will increase the life of the asset beyond that which it had originally
		divided by the number of assessments used in the calculation of the adopted rate (that is, when the rate is struck).
		Note: exactly what is included as capital expenditure will vary according to the local government's policy in defining the 'asset' and its 'life'.
Infrastructure	Renewal	ratio of current spending on renewal of existing assets which returns the service potential or the life of the asset to that which it had originally to the long-term AAAC.
	Renewal and maintenance	 ratio of current spending on renewal of existing assets which returns the service potential or the life of the asset to that which it had originally plus maintenance to AAAC plus Maintenance (that is, the expected level of maintenance which was used in the calculation of the useful life of the asset).
		The Average Annual Asset Consumption (AAAC) is the amount of a local government's asset base consumed during a year based on current replacement cost (that is, cost or fair value)
		divided by useful life; and
		totalled for each and every infrastructure asset.
Debts	Average liabilities per assessment	Total liabilities as per the published financial statements (that is AAS27)
		less items held in trust (reflected in assets also held)
		divided by the number of assessments used in the calculation of the adopted rate (that is, when the rate is struck).
Operating	Operating result per	Bottom line per financial statements (that is, AAS27)
result	assessment	divided by the number of assessments used in the calculation of the adopted rate (that is when the rate is struck)
		Note: a note should be provided to this indicator explaining any major factors including their dollar amount, which have contributed to the result. For example, capital grants, developers contributions, revaluations of non current assets.

Comments on source data

The attached data which has been used in this report has been submitted to the Department of Infrastructure by councils and published in their annual reports.

In calculating the indicators for a second time, several councils discovered that they had misinterpreted the definitions in 2001. As a consequence, several of the 2001 data items, together with the medians have changed. All data which has changed has a Δ next to it on the 2001 data listing.

Whilst most of the indicators remain unchanged from 2001, there are four additional indicators:

two new community satisfaction indicators

- advocacy and community representation
- engagement in decision-making

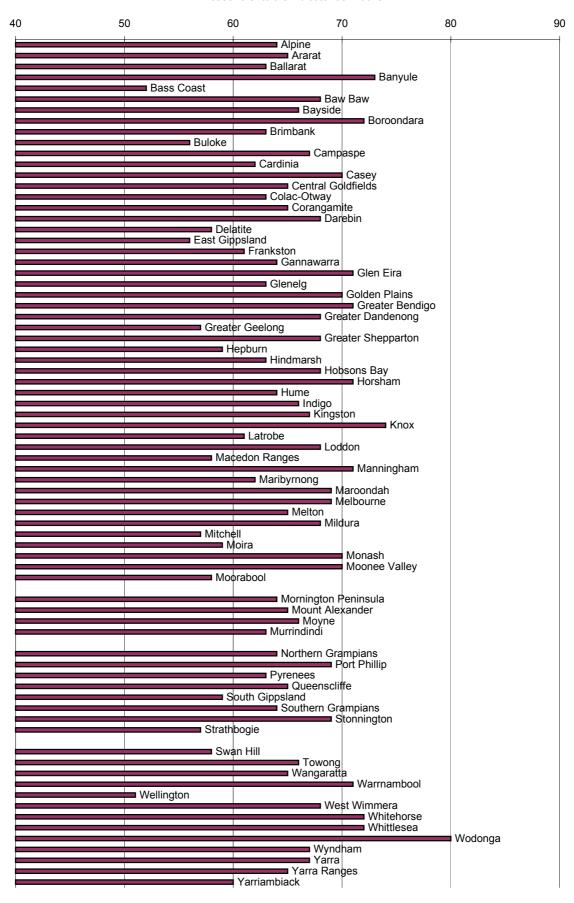
and two new infrastructure indicators

- renewal
- renewal and maintenance.

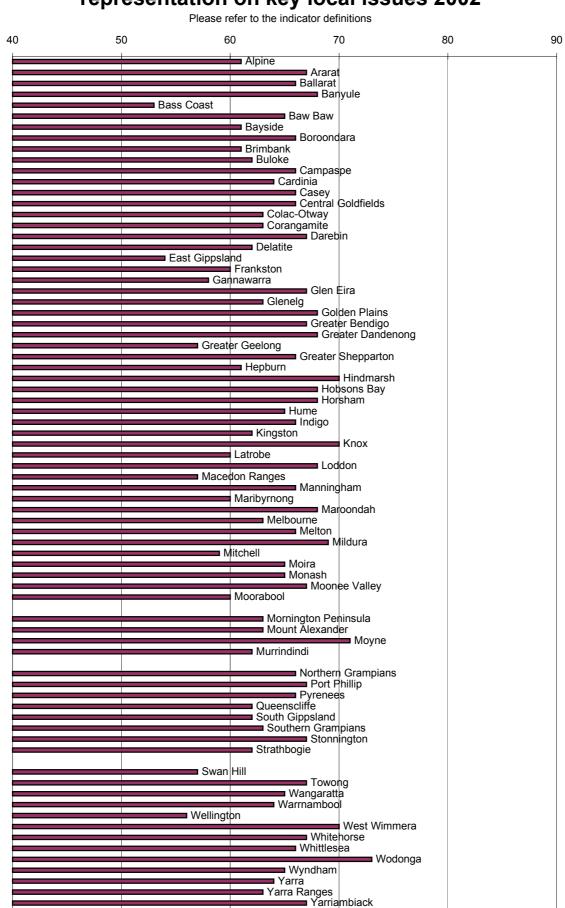
In addition the 'Operating result prior to capital funding' indicator's definition has been changed in order to ensure greater consistency in its application. The new indicator 'Operating result' is more closely related to the 'profit or loss' and is the result for the reporting period without any adjustment for revaluations, recognition of assets for the first time, capital grants or any other large, unusual, abnormal or extraordinary non-recurring items. It, therefore, shows the total change in the position of the council, not just whether or not the income for the year has been sufficient to pay for the expenses of the year. The 2001 indicator has therefore been recalculated to ensure comparability with 2002.

The variability seen in this new indicator may, therefore, be explained by these adjustments, which many councils have explained in the comments. As was noted in last year's report, however, there may still be significant disparities between councils' interpretations of the definition of this indicator. Further work will be done to improve the consistency of this indicator.

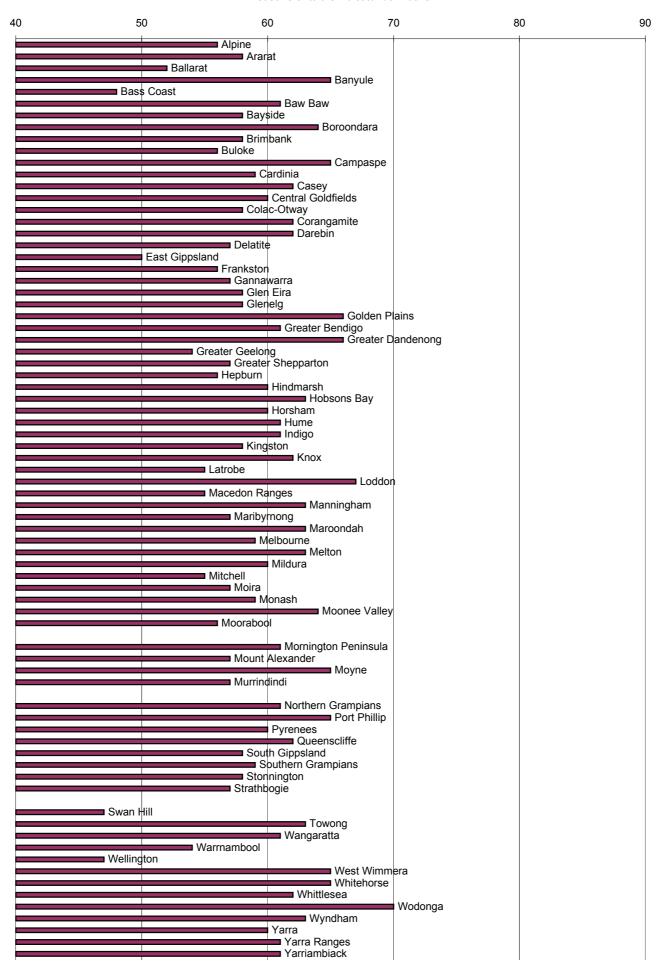
Community satisfaction with the overall performance of the council 2002



Community satisfaction with advocacy and community representation on key local issues 2002



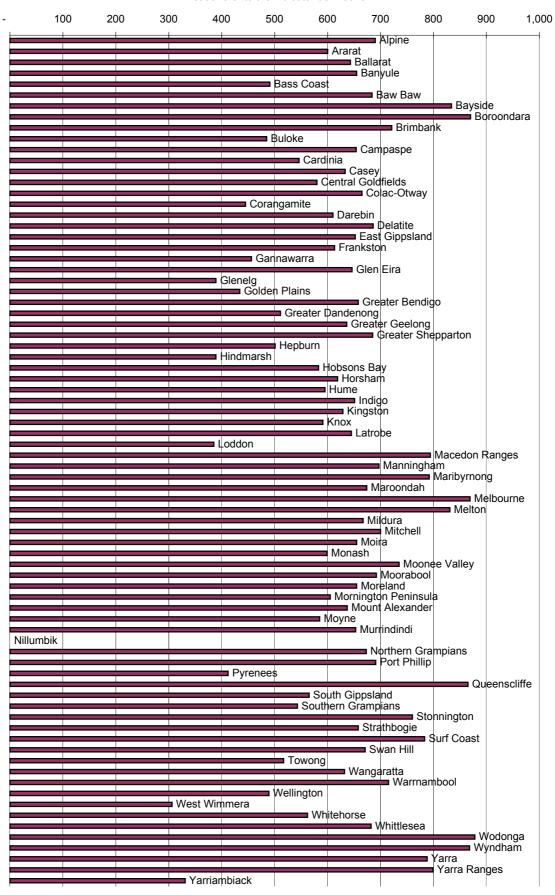
Community satisfaction with council's engagement in decisionmaking on key local issues 2002



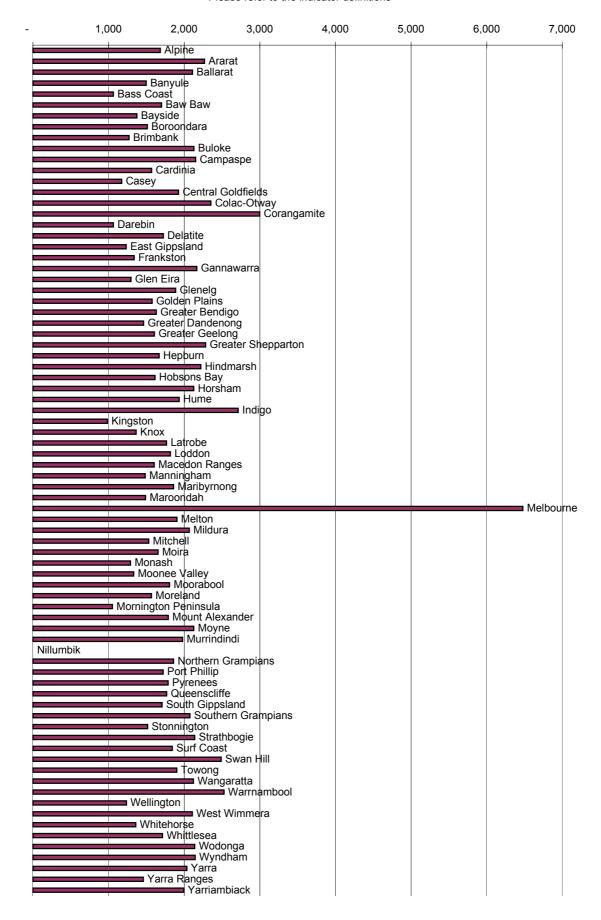
Average rates and charges per assessment 2002 (\$) Please refer to the indicator definitions

500	1,000	1,500	2,000	2,500	3,000	3,50
	Alpine					
	Ararat Ballarat					
	Banyule					
	ass Coast					
	Baw Baw Bayside					
	Boroondara					
	Brimbank					
	Buloke					
	Campaspe Cardinia					
	Casey					
	Central Goldfields					
	Colac-Otway					
	Corangamite Darebin	•				
	Delatite					
	East Gippsland					
	■ Frankston					
	■ Gannawarra ■ Glen Eira					
	Glenelg					
Go	lden Plains					
	Greater Bendigo					
	Greater Dandenor	ng				
	Greater Geelong Greater Sh	ennarton				
-	Hepburn	ерраноп				
	I Hindmarsh					
	Hobsons E	Зау				
	Horsham Hume					
	Indigo					
	Kingston					
	■ Knox					
	Latrobe Loddon					
	Macedon Rang	169				
	Manningham	,003				
	Mar	ibyrnong				
	M aroondah				N alla a coma	
	Melton				Melbourne	
	Mildura					
	Mitchell					
	Moira Mora					
	■ Monash ■■■ Moonee Valley					
	Moorabool					
	Moreland					
	Mornington Peninsula					
	Mount Alexander					
	Moyne Murrindindi					
lillumbik						
	■ Northern Grampians					
	Port Phillip					
	Pyrenees Queenscliffe	,				
	South Gippsland					
	Southern Grampia	ans				
	Stonnington					
	Strathbogie					
	Surf Coast Swan Hill					
	Towong					
	■ Wangaratta					
	Warrnambool					
	■ Wellington West Wimmera					
	Whitehorse					
	Whittlesea					
	Wodong Wodong	ja				
	Wync	dham				
	Yarra Yarra Ranges	i,				

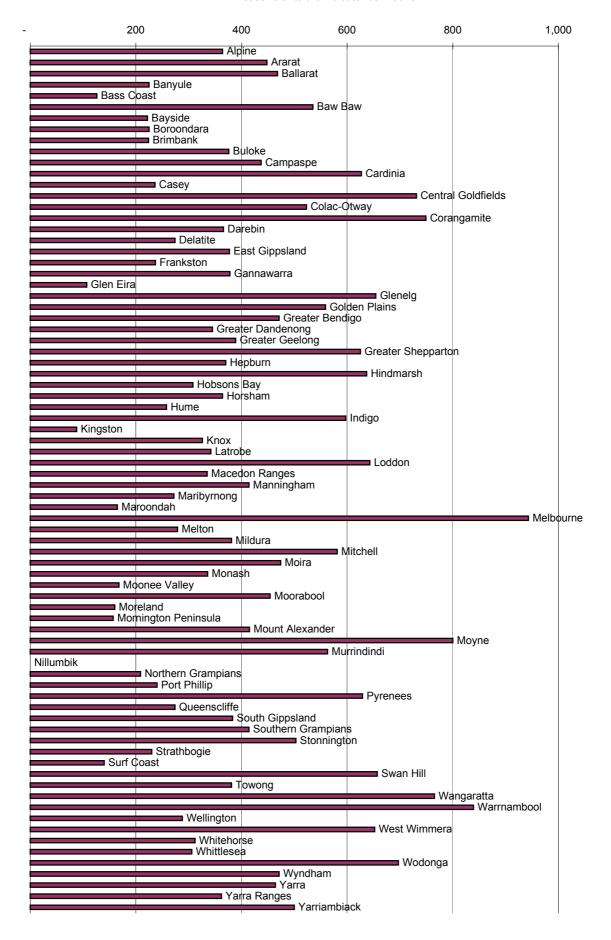
Average rate and charges per residential assessment 2002 (\$)



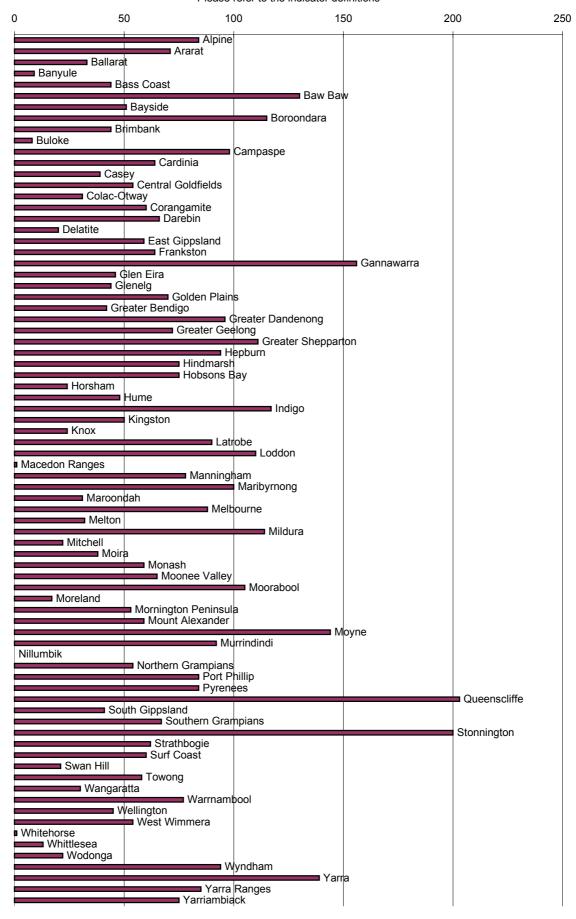
Average operating expenditure per assessment 2002 (\$)



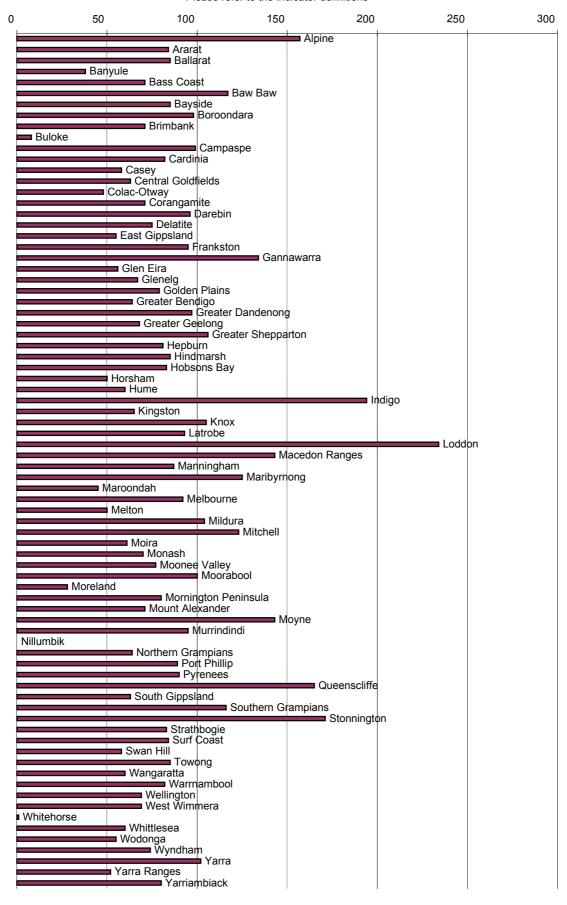
Average capital expenditure per assessment 2002 (\$)



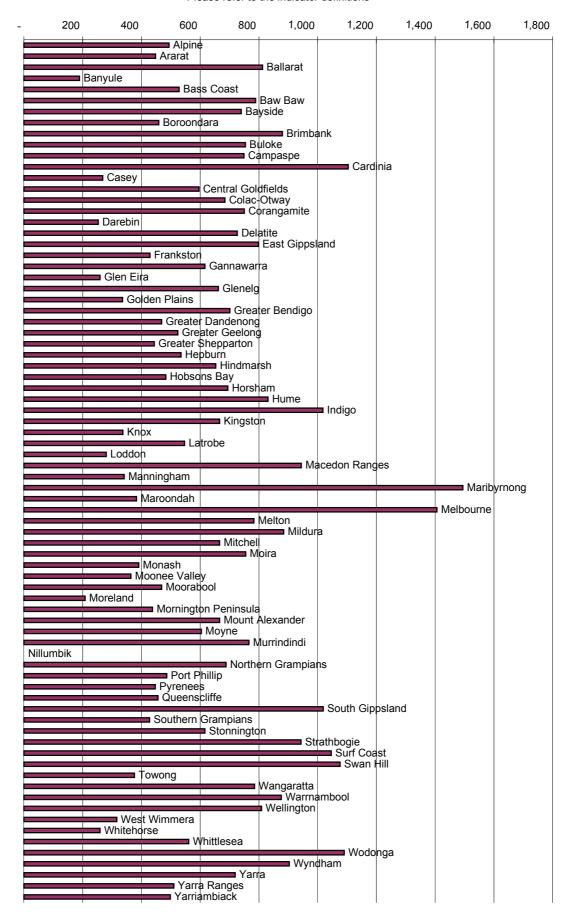
Infrastructure renewal 2002 (%)



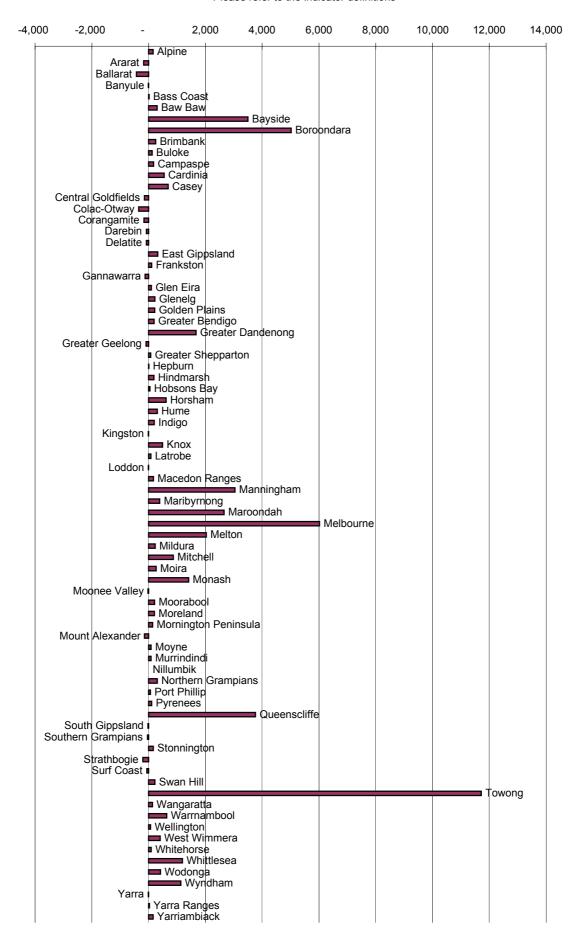
Infrastructure renewal and maintenance 2002 (%)



Average liabilities per assessment 2002 (\$)



Operating result per assessment 2002 (\$)



		Overall	Advocacy	Engagement	All rates	Residential
		performance				rates
		Community	Community	Community		
		satisfaction	satisfaction	satisfaction		Residential
		overall	advocacy and	engagement in	Rates and	rates and
		performance of	community	decision-	charges per	charges per
		council	representation	making	assesment \$	assessment \$
S	Alpine	64	61	56	809	690
S	Ararat	65	67	58	839	600
R	Ballarat	63	66	52	829	643
1	Banyule	73	68	65	684	655
s	Bass Coast	52	53	48	547	491
L	Baw Baw	68	65	61	826	684
- 1	Bayside	66	61	58	827	834
	,					
ı	Boroondara	72	66	64	882	870
0	Brimbank	63	61	58	765	721
s	Buloke	56	62	56	787	485
L	Campaspe	67	66	65	800	654
0	Cardinia	62	64	59	778	546
0	Casey	70	66	62	680	633
_	0					
S	Central Goldfields	65	66	60	589	580
L	Colac-Otway	63	63	58	773	665
L	Corangamite	65	63	62	890	445
I	Darebin	68	67	62	759	610
L	Delatite	58	62	57	726	686
L	East Gippsland	56	54	50	730	652
0	Frankston	61	60	56	668	613
S	Gannawarra	64	58	57	677	456
ı	Glen Eira	71	67	58	680	646
'	Gieli Elia	7.1	07	50	000	040
L	Glenelg	63	63	58	750	389
S	Golden Plains	70	68	66	508	434
R	Greater Bendigo	70	67	61	776	658
Ö	Greater Dandenong	68	68	66	741	511
U	Greater Danderlong	00	00	00	741	311
R	Greater Geelong	57	57	54	756	636
R	Greater Shepparton	68	66	57	928	685
S	Hepburn	59	61	56	565	501
S	Hindmarsh	63	70	60	621	389
ı	Hobsons Bay	68	68	63	940	583
R	Horsham	71	68	60	726	619
Ö	Hume	64	65	61	727	595
		66	66	61	739	651
	Indigo					629
0	Kingston Knox	67 74	62 70	58 62	690 647	591
	Latrobe	61	60	55	927	645
R	Loddon	68	68	67	602	385
S L	Macedon Ranges	58	57	55	814	385 794
	-					
0	Manningham	71	66	63	863	697
- 1	Maribyrnong	62	60	57	1,112	792
i	Maroondah	69	68	63	709	674
i	Melbourne	69	63	59	2,924	869
0	Melton	65	66	63	915	831
R	Mildura	68	69	60	901	667
L	Mitchell	57	59	55	737	700
L	Moira	59	65	57	770	655
ī	Monash	70	65	59	641	599
•	IVIOLIASII	70	05	59	041	599
- 1	Moonee Valley	70	67	64	761	735

Engagement

Advocacy

Overall

Residential

All rates

		performance	ravocacy	gugoot	7.11 14100	rates
		Community satisfaction overall performance of council	Community satisfaction advocacy and community representation	Community satisfaction engagement in decision- making	Rates and charges per assesment \$	Residential rates and charges per assessment \$
L	Moorabool	58	60	56	745	692
ı	Moreland	*	*	*	690	655
0	Mornington Peninsula	64	63	61	602	605
S	Mount Alexander	65	63	57	592	637
L	Moyne	66	71	65	729	585
S	Murrindindi	63	62	57	790	653
o s	Nillumbik Northern Grampians	* 64	* 66	* 61	643	673
ı	Port Phillip	69	67	65	880	691
s	Pyrenees	63	66	60	593	412
s	Queenscliffe	65	62	62	888	865
L	South Gippsland	59	62	58	752	565
L	Southern Grampians	64	63	59	742	543
ı	Stonnington	69	67	58	791	760
S	Strathbogie	57	62	57	778	658
L	Surf Coast	*	*	*	845	783
R	Swan Hill	58	57	47	867	671
S _	Towong	66	67	63	702	517
R	Wangaratta	65	65	61	724	632
R	Warrnambool	71	64	54	822	715
L	Wellington	51	56	47	699	489
s	West Wimmera	68	70	65	627	306
ı	Whitehorse	72	67	65	594	562
0	Whittlesea	72	66	62	844	682
R	Wodonga	80	73	70	996	878
0	Wyndham	67	65	63	1,075	868
ı	Yarra Yarra Ranges	67 65	64	60	1,072	788
o s	Yarriambiack	60	63 67	61 61	854 682	799 331
3	Tamambiack	00	07	01	002	331
		Indexed mean	Indexed mean	Indexed mean	Median	Median
	Sector results	65	64	59	758	652
ı	Inner metro	69	65	61	761	674
О	Outer metro	67	65	61	772	658

^{*} Community satisfaction results not included as these councils did not participate in the sector-wide survey and consequently their individual results are not comparable.

57

58

59

829

751

660

658

655

509

65

62

64

67

61

63

R Regional cities

Large shires

S Small shires

⁻ Data was not available for the Nillumbik Shire Council at time of going to print

		Operating costs	Capital expenditure	Renewal	Renewal and maintenance	Debts
		Operating expenditure per assessment \$	Capital expenditure per assessment \$	Infrastructure renewal %	Infrastructure renewal and maintenance %	Liabilities per assessment \$
S	Alpine	1,683	364	84	157	494
s	Ararat	2,268	448	71	84	448
R	Ballarat	2,108	468	33	85	812
- 1	Banyule	1,496	225	9	38	189
s	Bass Coast	1,062	126	44	71	528
Ĺ	Baw Baw	1,701	535	130	117	789
Ī	Bayside	1,375	222	51	85	740
	, , , , , ,	,-				
ı	Boroondara	1,512	225	115	98	459
0	Brimbank	1,270	224	44	71	880
S	Buloke	2,128	376	8	8	754
L	Campaspe	2,151	437	98	99	749
0	Cardinia	1,570	627	64	82	1,104
_	0	4.470	000	20	50	000
0	Casey	1,172	236	39	58	268
s	Central Goldfields	4.005	704	54	63	E00
		1,925	731			596
L	Colac-Otway	2,353	523	31	48	684
L	Corangamite	2,998	749	60	71	750
	Darebin	1,062	366	66	96	253
L	Delatite	1,723	274	20	75 55	726
L	East Gippsland	1,232	377	59	55	798
0	Frankston	1,339	237	64	95	429
S	Gannawarra	2,167	378	156	134	616
- 1	Glen Eira	1,296	107	46	56	259
L	Glenelg	1,886	654	44	67	662
s	Golden Plains	1,576	559	70	79	336
R	Greater Bendigo	1,631	471	42	64	701
0	Greater Dandenong	1,464	345	96	97	469
R	Greater Geelong	1,604	389	72	68	524
R	Greater Shepparton	2,283	625	111	106	444
S	Hepburn	1,668	370	94	81	535
S	Hindmarsh	2,219	637	75	85	653
I	Hobsons Bay	1,614	308	75	83	483
R	Horsham	2,125	364	24	50	694
0	Hume	1,933	258	48	60	831
S	Indigo	2,712	597	117	194	1,018
I	Kingston	985	88	50	65	666
0	Knox	1,364	326	24	105	337
R	Latrobe	1,765	342	90	93	547
S	Loddon	1,816	643	110	234	280
L	Macedon Ranges	1,603	335	1	143	944
0	Manningham	1,485	414	78	87	341
- 1	Maribyrnong	1,859	272	100	125	1,494
1	Maroondah	1,488	165	31	45	383
1	Melbourne	6,477	943	88	92	1,406
0	Melton	1,903	279	32	50	783
R	Mildura	2,067	381	114	104	884
L	Mitchell	1,530	581	22	123	666
L	Moira	1,654	474	38	61	755
ī	Monash	1,289	336	59	70	755 391
•	Mondon	1,209	550	39	70	331
I	Moonee Valley	1,332	168	65	77	364

		Operating costs			Renewal and maintenance	Debts
		Operating expenditure per assessment \$	Capital expenditure per assessment \$	Infrastructure renewal %	Infrastructure renewal and maintenance %	Liabilities per
L	Moorabool	1,807	454	105	100	469
ı	Moreland	1,567	160	17	28	208
О	Mornington Peninsula	1,050	157	53	80	438
S L S O	Mount Alexander Moyne Murrindindi Nillumbik	1,790 2,126 1,978	415 800 563	59 144 92 -	95 -	766 -
S	Northern Grampians	1,858	209	54		
I	Port Phillip	1,721	240	84	89	486
S	Pyrenees	1,786	629	84	90	447
s	Queenscliffe	1,769	274	203	165	456
L I S L R S	South Gippsland Southern Grampians Stonnington Strathbogie Surf Coast Swan Hill Towong	1,707 2,074 1,515 2,138 1,843 2,488 1,901	383 414 503 230 140 657 381	41 67 200 62 60 21 58	83 84 58	1,019 428 616 943 1,046 1,076 376
R R	Wangaratta Warrnambool	2,122 2,526	765 839	30 77	60 82	785 876
L	Wellington	1,237	288	45	69	809
S I O R	West Wimmera Whitehorse Whittlesea Wodonga	2,106 1,360 1,714 2,138	652 312 306 697	54 1 13 22		316 259 561 1,090
О	Wyndham	2,144	471	94	74	903
о 8	Yarra Yarra Ranges Yarriambiack	2,034 1,458 1,994	464 362 500	139 85 75	102 52 80	
		Median	Median	Median	Median	Median

	- -	Median	Median	Median	Median	Median
	Sector results	1767	378	60	81	616
ı	Inner metro	1,496	240	65	83	459
0	Outer metro	1,475	293	55	74	536
R	Regional cities	2,122	471	42	68	785
L	Large shires	1,765	446	52	80	750
S	Small shires	1,913	432	73	84	532

^{*} Community satisfaction results not included as these councils did not participate in the sector wide survey and consequently their individual results are not comparable.

⁻ Data was not available for the Nillumbik Shire Council at time of going to print

Operating result

Operating result per assessment \$ Major factors contributing to the result S Alpine 158 \$1.6 million property brought to account for the first time Ararat S (174)R Ballarat (428) After adjusting for major factors, this result would be \$71 Banyule (6)18 Approximately \$1.6 million in infrastructure provided by developers s **Bass Coast** Baw Baw 1 297 Bayside 3,499 \$135 million revaluation of assets, \$1.6 million capital grants received and \$0.7 million developers' contributions 5,020 After adjusting for \$334 million asset revaluations, the result would be (\$1.5). Boroondara O Brimbank 250 S Buloke 123 L Campaspe 176 546 After deducting capital contributions by developers of \$6.7 million and capital grants of 0 Cardinia \$1.83 million, the result would be \$96 Infrastructure assets recognised for the first time \$8.8 million, infrastructure assets 0 Casey and land in new subdivisions \$28.7 million and development contributions \$6.4 million Central Goldfields S (147)(348) Depreciation of infrastructure Colac-Otway L Corangamite (166) Improved result due to increased grants revenue. L Darebin п (79)L Delatite (79)East Gippsland 320 \$2.5 million grant received in advance for TTSP, \$0.6 million backpay for gas pipeline L rates and \$0.4 million insurance recoup O Frankston 105 (126) \$32,000 decrement due to the devaluation of land. Gannawarra 97 The Recognition of Crown Land (Fundamental Error) \$100 million has been taken out Glen Eira of this indicator. Glenelg 1 219 Golden Plains 212 Additional VGC allocation \$53,000. S Greater Bendigo R 191 Greater Dandenong 1,668 \$98 million asset revaluations less \$6.7 million write-off of non-council-owned assets, \$3 million not realised due to the deferral of the sale of the sale yards. Greater Geelong 73 \$6 million capital income **Greater Shepparton** R Hepburn 6 Hindmarsh S 187 Hobsons Bay 616 Increment of property, plant and equipment \$5.1 million R Horsham 0 Hume 306 Indigo S 196 Kingston (14)490 \$17.6 million revaluation of land and \$7.6 million contributed assets 0 Knox R Latrobe 76 S Loddon (4)Macedon Ranges 168 O Manningham 3,042 After adjusting for \$127 million asset revaluations, the result would be \$14 per assessment 391 Fundamental error \$7.5 million Maribyrnong 1 Maroondah 2,656 Asset revaluations \$90 million and asset recognition \$7 million 6,020 Increase in the valuation of assets in \$191.6 million Melbourne Т Melton 2,032 Includes \$30.8 million of developer contributions. 0 R Mildura 228 Mitchell 870 \$2.3 million capital grant for pool and \$4.7 million revaluation of infrastructure assets L 263 Gain on recognition of assets \$2.9 million L Moira 1,412 \$92.2 million revaluation of assets, \$2.8 million recognition of infrastructure assets, Monash

\$0.9 million capital grants

Moonee Valley

Operating result

		Operating	
		result per	
		assessment \$	Major factors contributing to the result
L	Moorabool	209	After taking into account \$0.5 million grants received in advance, \$0.9 million loss on sale of non-current assets and \$2.0 million correction of fundamental error, the results would be \$74
I	Moreland	205	%8 million devaluation of buildings, \$1.9 million write down of kerb and channel due to ownership clarification and \$32 million revaluation of land
0	Mornington Peninsula	138	Recognition of assets \$17.3 million and revaluation adjustment to non-current assets \$39.1 million
S	Mount Alexander	(146)	Share of net loss of Regional Library - \$295,268
L	Moyne	85	Book loss of \$1.0 million for sale of Abbeyfield property for aged-care purposes
S	Murrindindi	83	\$0.4 million unexpended grant funds and \$0.3 million variance in depreciation
0	Nillumbik	-	Data was not available at time of going to print
	Northern Grampians		After adjusting for \$2.6 million asset revaluations and \$0.6 million recognition of assets for the first time this would be \$60
ı	Port Phillip		No major factors were included during the current financial year, which contributed to the result.
S	Pyrenees		After adjusting for \$1.1 million grants received in advance the result would be - \$101 per assessment
S	Queenscliffe	-, -	After adjusting for revaluations of \$9.5 million and recognition of assets of \$1 million this result would be \$87
L	South Gippsland	(- /	Review of infrastructure depreciation rates
L	Southern Grampians	(38)	
ı	Stonnington	162	
	Strathbogie	,	\$1.7 million loss on disposal of assets transferred at no consideration.
	Surf Coast	(63)	
	Swan Hill	221	
S	Towong	11,/1/	After adjusting for \$53 million revaluation increment for roads and other structures, this the result would be (\$38)
R	Wangaratta	136	Significant capital funding was received towards a new Aquatic Centre
	Warrnambool		Estimation of fair value of land and capital grant of \$1.7 million received for the
			construction of the new Indoor Aquatic Centre
L	Wellington	65	\$4.2 million capital grants and contributions for works on roads (roads to recovery program of special charge scheme) and the upgrade and construction of new
s	West Wimmera	407	community facilities Additional grants \$0.6 million and asset revaluations \$1.7 million
ĭ	Whitehorse		Includes: \$4.6million of roads assets not previously recognised
	Whittlesea		\$24 million asset revaluations
	Wodonga	,	After adjusting for \$2.3 million funds received in advance and capital works under
	3·		way, the result would be \$247 per assessment
	Wyndham	, -	\$33.6 million revaluation of land and building partly offset by transfer of control of road infrastructure to VicRoads of \$7.6 million.
1	Yarra	(11)	
0	Yarra Ranges	30	
S	Yarriambiack	157	\$0.9 million capital grants, \$0.3 million community contribution for capital works, \$1.8 million reversal of asset revaluation less contributions to community capital works \$0.6 million
		Median	
	Sector results	168	
1	Inner metro	97	
0	Outer metro	618	Nillumbik's data was estimated for calculation of the median results.
R	Regional cities	191	
L	Large shires	127	
s	Small shires	114	

^{*} Community satisfaction results not included as these councils did not participate in the sector wide survey and consequently their individual results are not comparable.

⁻ Data was not available for the Nillumbik Shire Council at time of going to print

		Overall performance	All rates	Residential rates	Operating costs	Capital expenditure
		Community		rates	CUSIS	expenditure
		satisfaction		Residential	Operating	Capital
		overall	Rates and	rates and	expenditure	expenditure
		performance of		charges per	per	per
		council	assesment \$	assessment \$	assessment \$	assessment \$
S	Alpine	63	748	607	1,626	345
S	Ararat	67	784	538	2,004	550
R	Ballarat	64	803	623	1,971	589 Δ
- 1	Banyule	74	666	639	1,413	169
s	Bass Coast	53	505	461	1,023	138
L	Baw Baw	67	778	640	1,527	333
- 1	Bayside	57	752	753	1,280	145
- 1	Boroondara	70	850	832	Δ 1,454	210
0	Brimbank	65	698	640	1,163	175
S	Buloke	64	663	356	Δ 2,018	628
L	Campaspe	65	736	610	1,998	364
0	Cardinia	61	722	633	1,475	470
0	Casey	66	636		,	
S	Central Goldfields	64	543	533	1,817	629
L	Colac-Otway	64	744	683	2,266	
L	Corangamite	64	845	419	3,009	669
ı	Darebin	67	726	582	1,014	340
L	Delatite	55	644	617	1,422	227
L	East Gippsland	62	692	615	1,213	241
0	Frankston	62	616	576	1,271	278
S	Gannawarra	62	633	397	,	269
.!	Glen Eira	69	608	580	1,265	184
L	Glenelg	63	743	366	1,714	
S R	Golden Plains	72 69	479 730	401 595	1,333 1,686	416 407
0	Greater Bendigo Greater Dandenong	68	730 704	482	,	
R	Greater Geelong	58	704	588	1,356	317
R	Greater Shepparton	64	883	644	2,117	
S	Hepburn	59	509	451	1,711	245
S	Hindmarsh	66	590	369	2,039	409
ĭ	Hobsons Bay	63	889	549	1,517	280
R	Horsham	72	683	577	2,146	274
0	Hume	61	687	544	1,646	87
S	Indigo	66	673	585	1,936	411
ı	Kingston	68	619	566	984	57
0	Knox	73	597	555	1,336	Δ 275 Δ
R	Latrobe	65	871	599	1,636	350
S	Loddon	68	575	365	1,993	603
L	Macedon Ranges	60	801	802	1,626	267
0	Manningham	71	822	663	1,429	576
- 1	Maribyrnong	61	1,011	719	1,646	249
- 1	Maroondah	71	628	Δ 589	Δ 1,448	Δ 147 Δ
ı	Melbourne	67	3,048	840	10,108	1,003

		Overall performance	All rates		Residential rates		Operating costs		Capital expenditure
		Community satisfaction overall performance of council	Rates and charges per assesment \$		Residential rates and charges per assessment \$		Operating expenditure per assessment \$		Capital expenditure per assessment \$
0	Melton	67	823		757	Δ	1,866		283
R	Mildura	63	753		552		1,918		253
L	Mitchell	58	693		649		1,482		378
L	Moira	55	732		645		1,538		292
1	Monash	71	601		574		1,254	Δ	343
1	Moonee Valley	69	718		682		1,275		152
L	Moorabool	58	723	Δ	687	Δ	1,788	Δ	324
1	Moreland	*	648		615		1,392		185
0	Mornington Peninsula	62	562		524		1,040		180
S	Mount Alexander	61	557		595	Δ	1,567		203
L	Moyne	64	698	Δ	545	Δ	1,942		745
s	Murrindindi	62	686		563		1,840		396
0	Nillumbik	60	939		928		1,787		175
S	Northern Grampians	60	609		631	Λ	1,716		343
Ĭ	Port Phillip	69	855		668		1,653		265
S	Pyrenees	62	562		394		1,709		476
s	Queenscliffe	69	827		790		1,397		193
Ĺ	South Gippsland	63	687		516		1,708		340
Ē	Southern Grampians	65	708		504		2,627		480
ī	Stonnington	69	746		708		1,487		466
s	Strathbogie	60	705		575		1,891		210
Ĺ	Surf Coast	*	743		667		1,622		216
R	Swan Hill	64	810		601		2,413		295
S	Towong	61	650		492		1,775		239
R	Wangaratta	67	670		584		1,880		295
R	Warrnambool	73	769		657				735
L	Wellington	73 58	657		458		2,313 1,169		153
	•	67							
S	West Wimmera	72	591		298		2,018		526
ı	Whitehorse		559		527		1,269		321
0	Whittlesea	70	821		663		1,616		266
R	Wodonga	77	885		784		2,037		449
0	Wyndham	70	1,012		823		2,057		1,062
ı	Yarra Danasa	66	1,036		775		1,873		398
0	Yarra Ranges	66	809		747		1,414		311
S	Yarriambiack	61	649		320		1,922		348
		Indexed mean	Median		Median		Median		Median
	Sector results	65	705		595		1,646		319
ı	Inner metro	69	726		639		1,413		249
0	Outer metro	66	713		637		1,422		277
R	Regional cities	65	769		599		1,971		350
L	Large shires	63	728		616		1,667		337
	Small shires								

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[#] Please refer to the 'Comments on source data' these figures are not as previously published due to a definitional change

Debts Operating result

		l ichilitica nor	# Operating	
		Liabilities per	# Operating	
		assessment \$	result per assessment \$	Major factors contributing to the result
S	Alpine	_ 597	264	major ractors contributing to the result
S	Ararat	432	(225)	
R	Ballarat	803 🛭	, ,	After adjusting for major items, the result would be \$104
ï	Banyule	210	(49)	This asjusting to major tonie, the result house so give
s	Bass Coast	538	,	\$15 million earthworks - recognised for the first time
Ĺ	Baw Baw	758	96	To this continuous coordinate to the motions
ī	Bayside	665		\$0.4 million capital grants received and \$0.8 million developers' contributions
i	Boroondara	459	()	After adjusting for \$0.1 million asset revaluations, this result would be (\$10.42)
Ö	Brimbank	942	417	7 it. 6. daja6 it. 9 io. 40.1 1111116.1 da660 io. 6. da60 io. 6. d
S	Buloke	635	(170)	
Ĺ	Campaspe	748	46	
ō	Cardinia	872	93	
Ö	Casey	327 A		
S	Central Goldfields	627	143	
Ĺ	Colac-Otway	719	(299)	
Ĺ	Corangamite	807	(452)	
ī	Darebin	288	(87)	
Ĺ	Delatite	686	(13)	
L	East Gippsland	811	85	
0	Frankston	557	184	
S	Gannawarra	564	(250)	
- 1	Glen Eira	237	(24)	
L	Glenelg	709	42	
s	Golden Plains	369	122	
R	Greater Bendigo	574	130	
0	Greater Dandenong	436	(65)	
R	Greater Geelong	556	345	
R	Greater Shepparton	390	23	
S	Hepburn	453	(195)	
S	Hindmarsh	534	(108)	
- 1	Hobsons Bay	494	58	
R	Horsham	740	2,056	\$17.7 million revaluation of roads
0	Hume	857	561	
S	Indigo	861	374	Assets recognised for the first time of \$2.4 million
- 1	Kingston	661	(198)	
0	Knox	360		\$16.3 million revaluation of land
R	Latrobe	603	29	
S	Loddon	347	(130)	
L	Macedon Ranges	743	(21)	
0	Manningham	299	25	
I	Maribyrnong	1,471	86	
I	Maroondah	362 🛭		
I	Melbourne	1,374	678	

Debts Operating result

		Liabilities per		# Operating	
		assessment		result per	
		\$		assessment \$	Major factors contributing to the result
0	Melton	818		1,585	
R	Mildura	823		52	
L	Mitchell	596		213	
Ŀ	Moira	712		(40)	00.4 - 211 1 - 12 1
!	Monash	348		` '	\$2.1 million revaluation of assets and \$2.0 million capital grants
!	Moonee Valley	382		(25)	
Ļ	Moorabool	538	Δ	(100)	
I	Moreland	250		466	
0	Mornington Peninsula	440		14	
S	Mount Alexander	577	Δ	(60)	
L	Moyne	560		155	
S	Murrindindi	657		63	
0	Nillumbik	582		2,645	
S	Northern Grampians	606		(140)	
I	Port Phillip	530		599	
S	Pyrenees	392		(86)	After adjustice for 04.7 million and between the annulations are
S	Queenscliffe	419			After adjusting for \$1.7 million revaluations, the result would have been \$89
L	South Gippsland	787 501		(299)	
Ļ	Southern Grampians			(709) 152	
I S	Stonnington	631 984			
L	Strathbogie Surf Coast	948		(140)	
R	Swan Hill	870		(75) (242)	
S	Towong	381		(242)	
R	Wangaratta	697		(216)	
	Warrnambool	720		109	
L	Wellington	852	٨	(98)	
S	West Wimmera	305	Δ	. ,	After adjusting for \$4.6 million asset revaluations, the result would be (\$97)
ĭ	Whitehorse	249		2,252	The adjusting for \$4.5 million asset revaluations, the result would be \$\psi \psi 7\$
Ö	Whittlesea	398		620	
R	Wodonga	898		234	
0	Wyndham	629		2,981	
ĭ	Yarra	816		1,254	
o	Yarra Ranges	525		298	
s	Yarriambiack	407		(233)	
		Median		Median	· ·
	Sector results	589		49	
1	Inner metro	459		58	
0	Outer metro	541		358	
R	Regional cities	720		109	
L	Large shires	731		(30)	
S	Small shires	536		(97)	

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