

Local government in Victoria 2001



Attachments

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LOCAL GOVERNMENT IN VICTORIA

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Using Indicators

It's the story behind them which counts; and the Sharing of that story, which makes the difference.

What are indicators?

Performance indicators or performance measures are measures of outputs or outcomes. Individually and without associated explanations, they can only ever measure part of the story.

It is important to put indicator results in context and to remember that they only give an indication of where to start looking to discover the reasons behind differences. The usefulness of indicators is not in the numbers themselves but the analysis of why some local governments may appear to perform better than others, as well as insights as to how to improve their performance. It may therefore be more useful to consider the combined results of several broad indicators in assessing performance rather than any one indicator on its own. When comparing one local government with another or assessing one local government's performance it is important to be aware that the indicators do not on their own give the full picture of local governments' performance. Although they show the differences between local governments they do not explain why these differences have arisen. Differences may arise for many reasons, such as democratic policy choices, geographic & demographic factors, population density and external funding decisions.

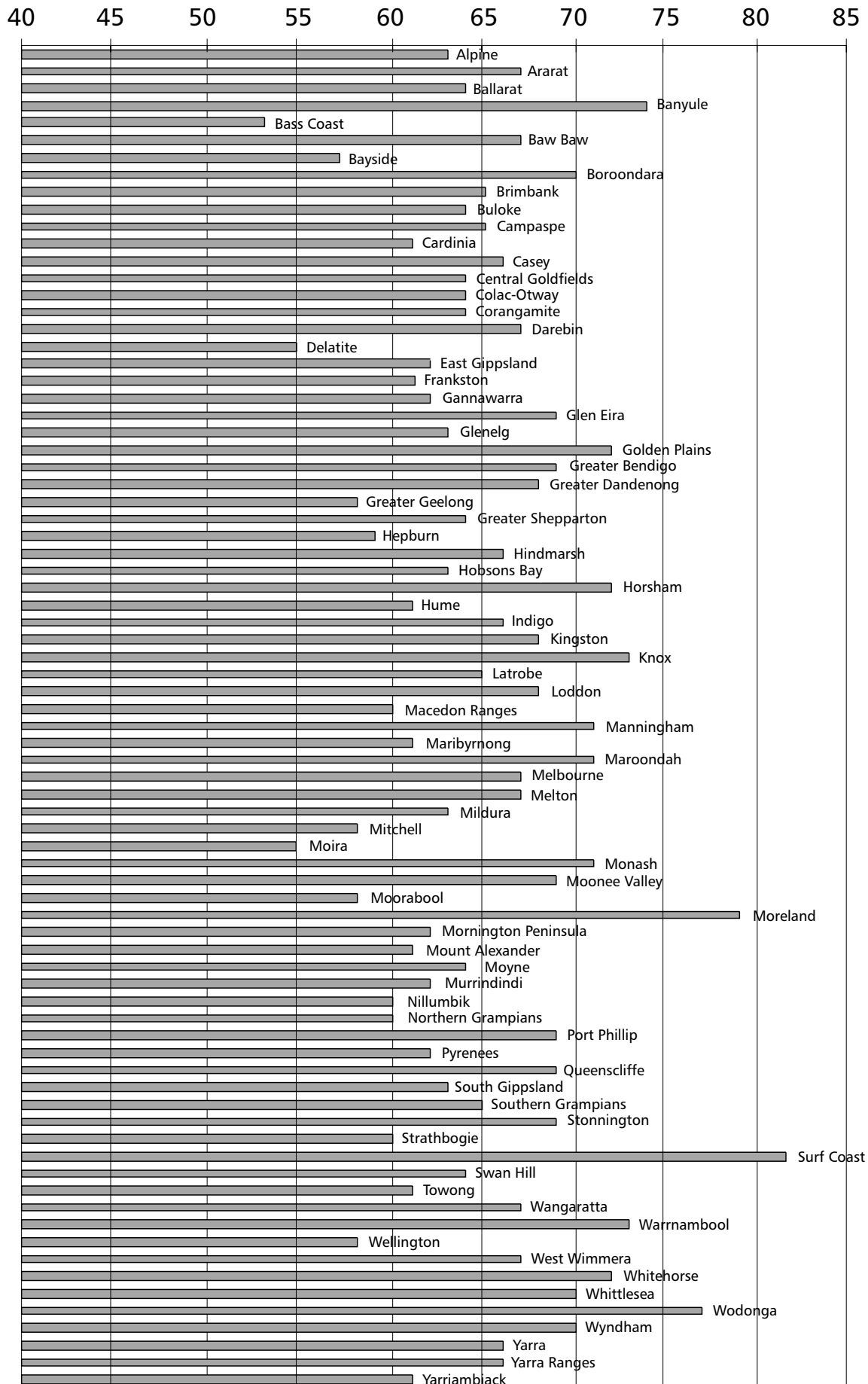
Definitions of indicators

1 Community satisfaction	Community satisfaction rating for overall performance generally of the council	Satisfaction rating of 1 to 5 is reported by residents in the annual Community Satisfaction Survey for local governments. Indexed mean result (out of 100) to be reported by each council as taken from their individual research results report.
2 All rates	Average rates and charges per assessment	Rates and charges declared as being receivable, in the calculations for the adopted rates, at the beginning of the year, including: <ul style="list-style-type: none"> • general rates and charges declared under ss. 160, 161,161A of the <i>Local Government Act 1989</i>; • municipal charges and service rates and charges (ie garbage services) levied under ss. 159, 162 respectively; and • supplementary rates declared, <i>divided by</i> the number of assessments used in the calculation of the adopted rate (i.e. when the rate is struck).
3 Residential rates	Average rates and charges per residential assessment	Rates and charges declared for all residential assessments <i>divided by</i> the number of residential assessments.
4 Operating costs	Average operating expenditure per assessment	Operating expenditure per the financial statements (i.e. AAS27) (including asset sales and depreciation); <i>divided by</i> the number of assessments used in the calculation of the adopted rate (i.e. when the rate is struck).
5 Infrastructure expenditure	Average capital expenditure per assessment	Amount capitalised to the balance sheet and contributions by a local government to major assets not owned by the local government, including expenditure on: <ul style="list-style-type: none"> • capital renewal of existing assets which increases the service potential or extends the life of the asset; • capital expansion which extends the standard of an existing asset at the same standard as currently enjoyed by residents to a new group of users; • capital upgrade which upgrades the standard of an existing asset to provide a higher level of service; or • expenditure that will increase the life of the asset, <i>divided by</i> the number of assessments used in the calculation of the adopted rate (that is, when the rate is struck). Note: Exactly what is included as capital expenditure will vary according to the local government's policy in defining the 'asset' and its 'life'.
6 Debts	Average liabilities per assessment	Total liabilities as per the published financial statements (i.e. AAS27); less items held in trust (reflected in assets also held) <i>divided by</i> the number of assessments used in the calculation of the adopted rate (that is, when the rate is struck).
7 Operating result (income – costs)	Operating result prior to capital funding per assessment	Operating result per financial statements (i.e. AAS27); adjusted to exclude funding (i.e. grants) provided for capital purposes <i>divided by</i> total number of assessments from the ABS statistics.

Councils results for each indicator

Community satisfaction with the overall performance of the council

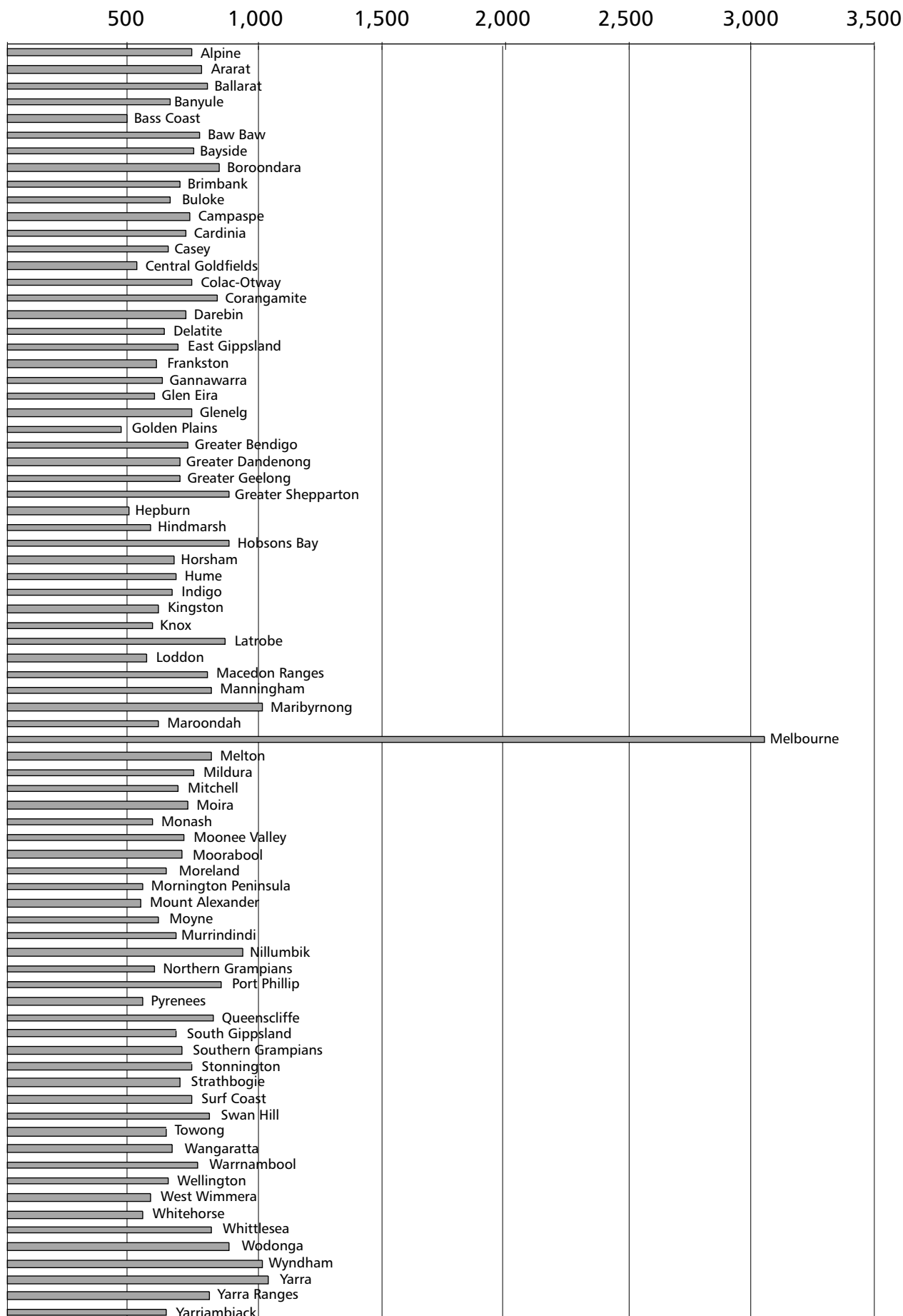
Please refer to the indicator definitions on page 1



Councils results for each indicator

Average rates and charges per assessment (\$)

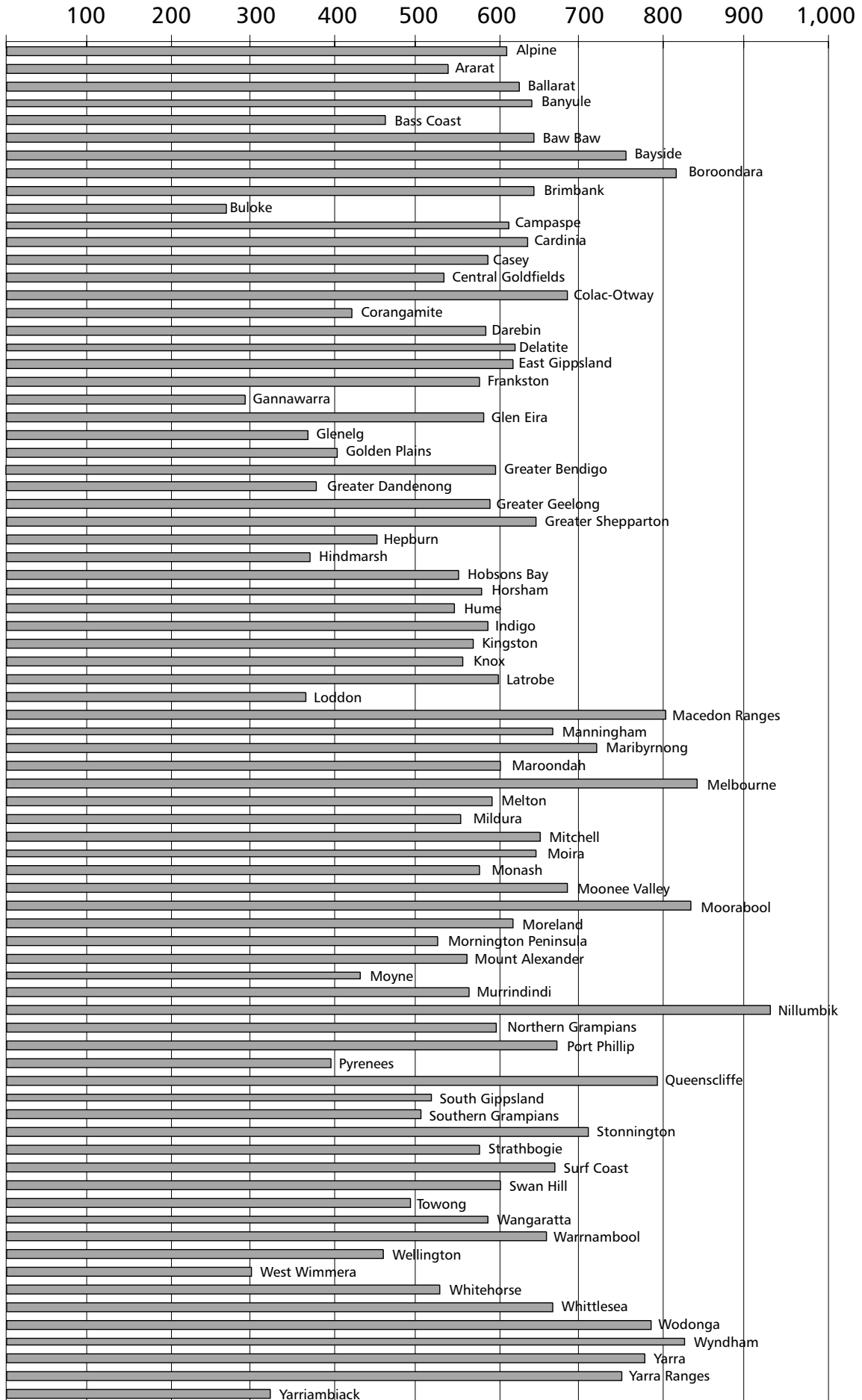
Please refer to the indicator definitions on page 1



Councils results for each indicator

Average rate and charges per residential assessment (\$)

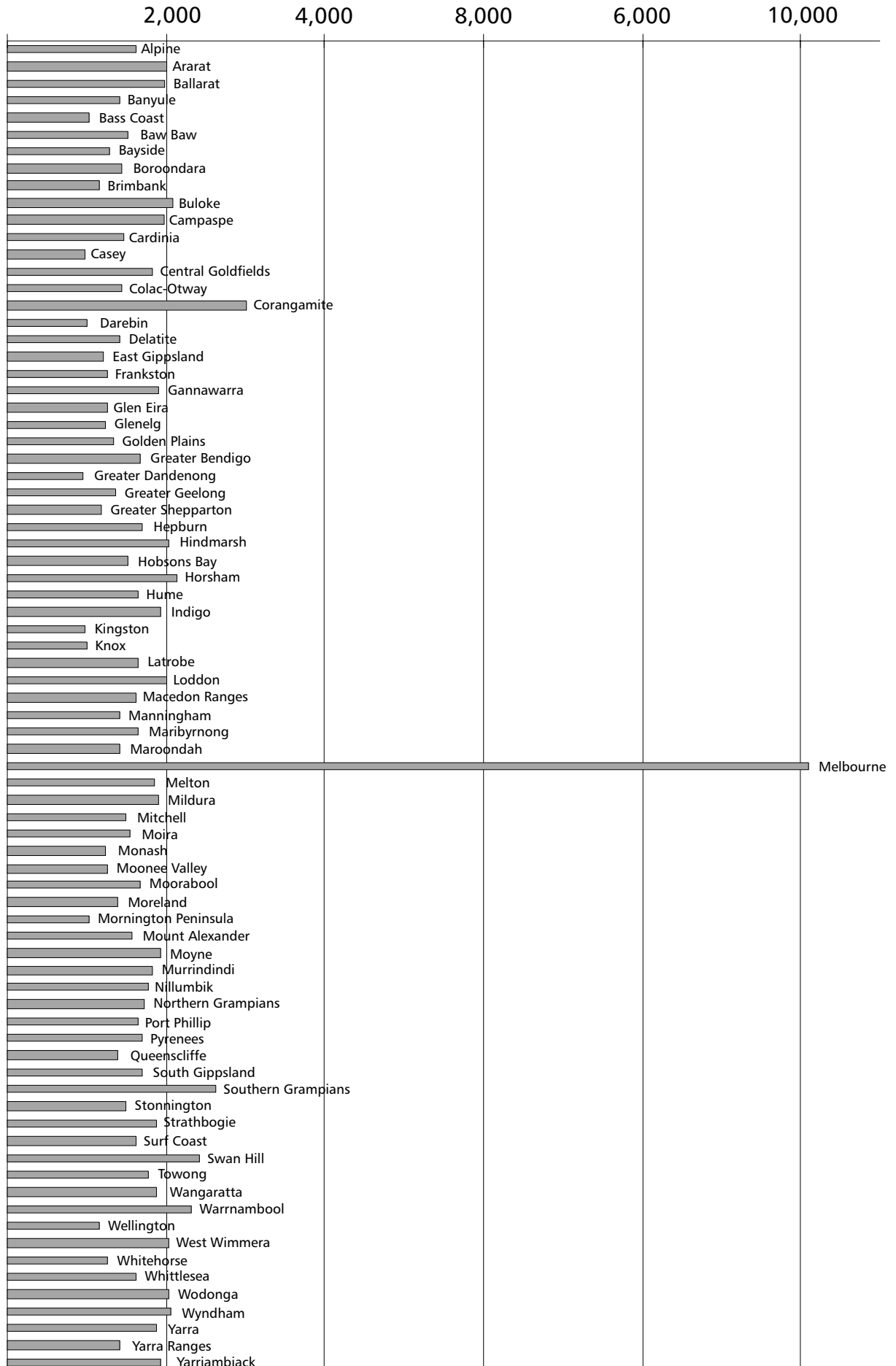
Please refer to the indicator definitions on page 1



Councils results for each indicator

Average operating expenditure per assessment (\$)

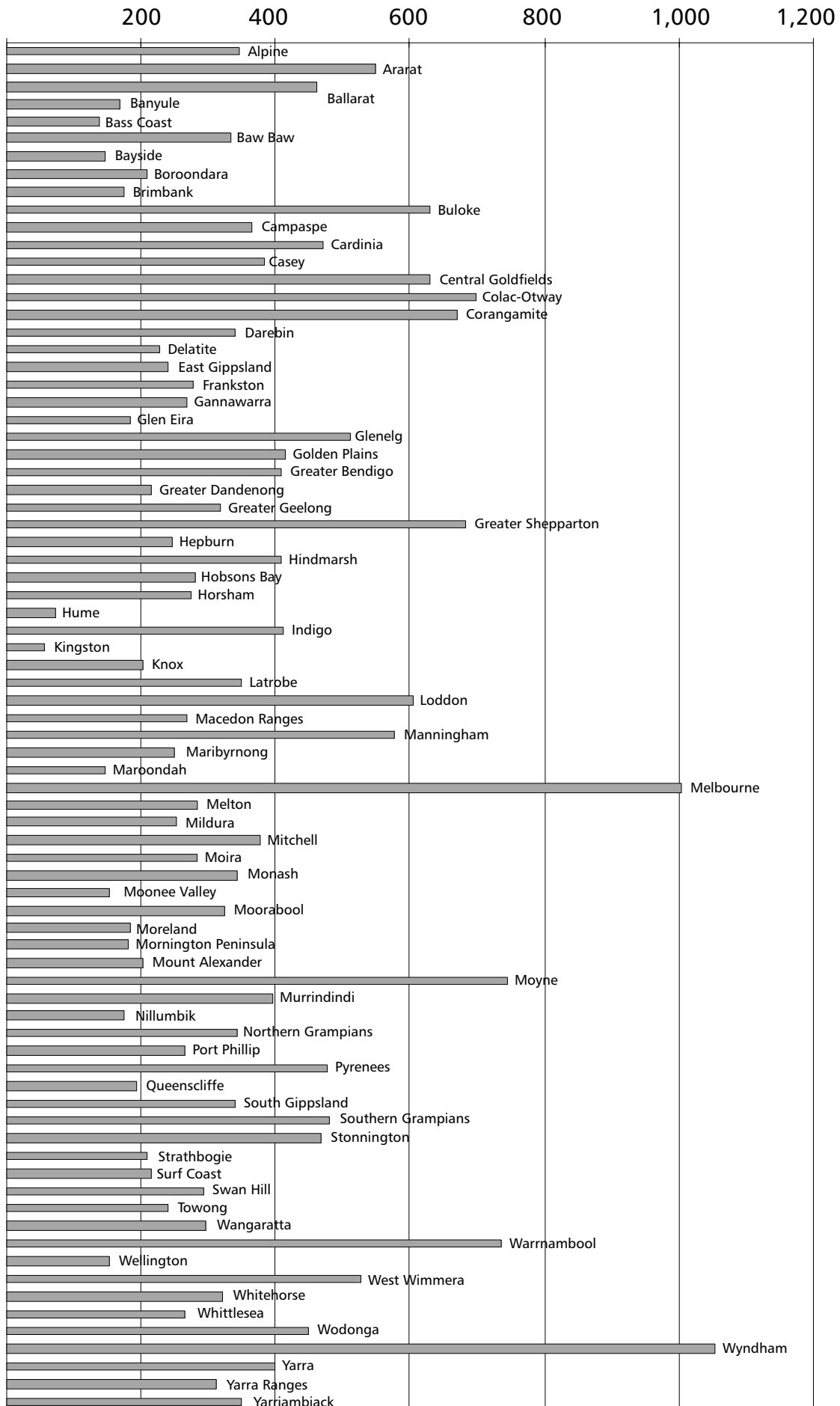
Please refer to the indicator definitions on page 1



Councils results for each indicator

Average capital expenditure per assessment (\$)

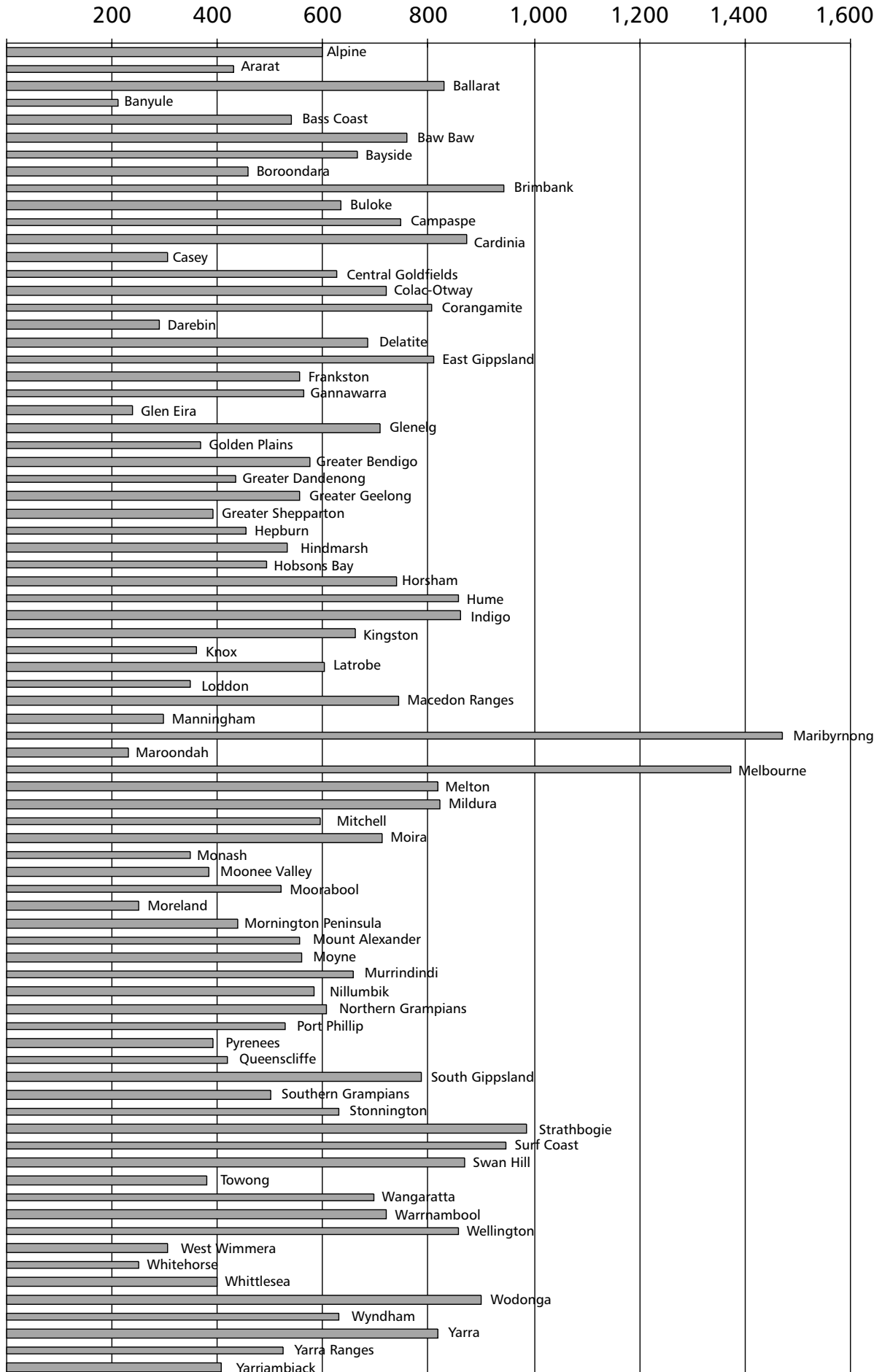
Please refer to the indicator definitions on page 1



Councils results for each indicator

Average liabilities per assessment (\$)

Please refer to the indicator definitions on page 1

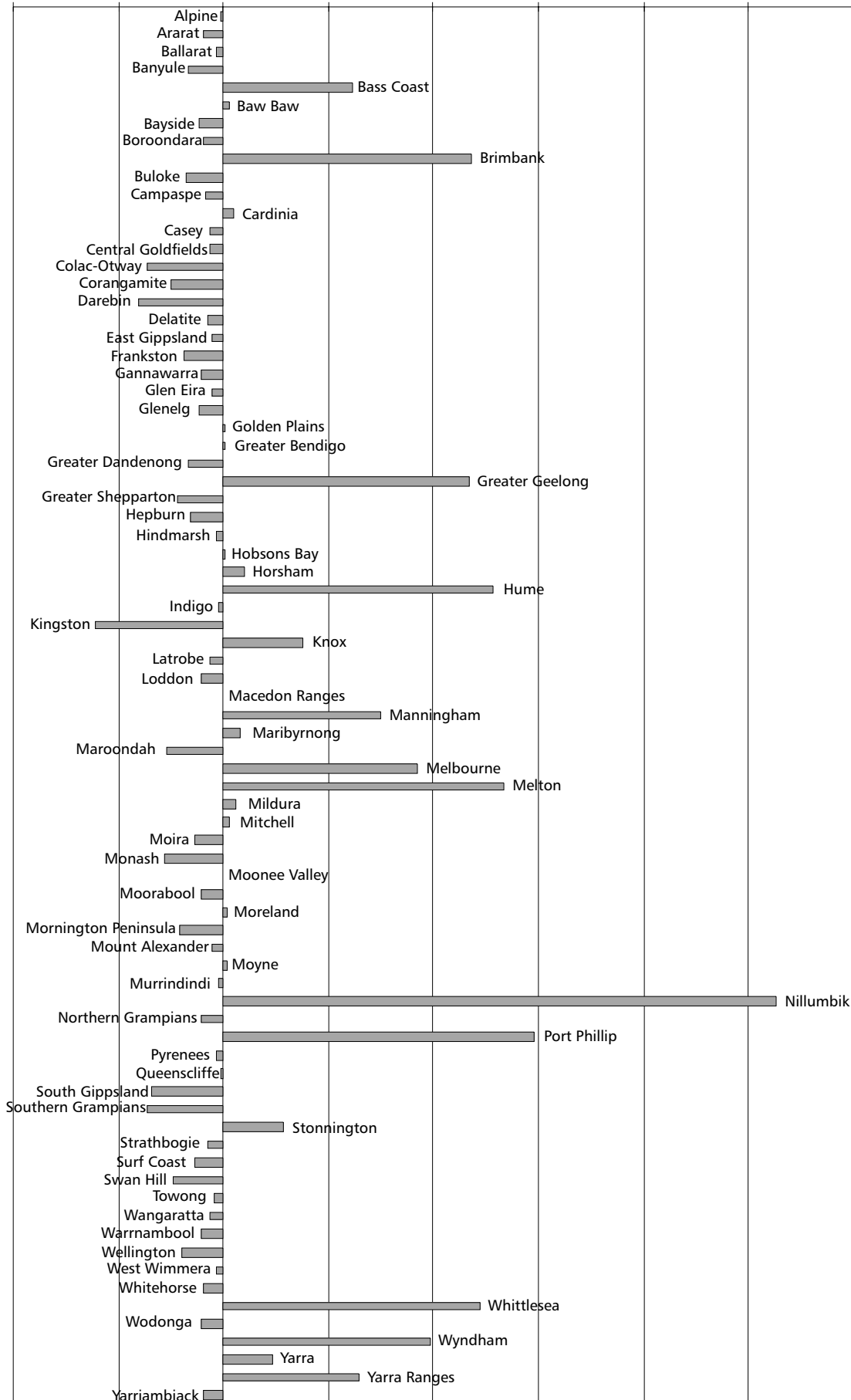


Councils results for each indicator

Operating result prior to capital funding (\$)

Please refer to the indicator definitions on page 1

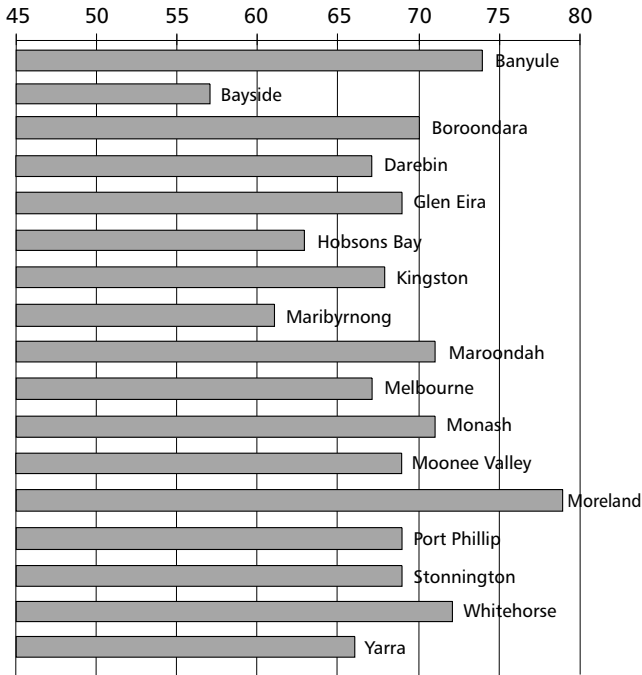
-20,000,000 -10,000,000 10,000,000 20,000,000 30,000,000 40,000,000 50,000,000 60,000,000



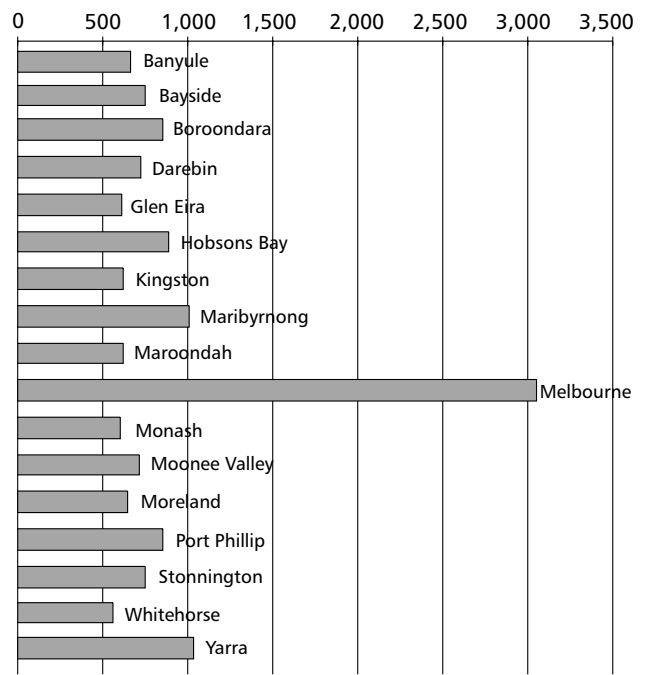
Inner metropolitan

Please refer to the indicator definitions on page 1

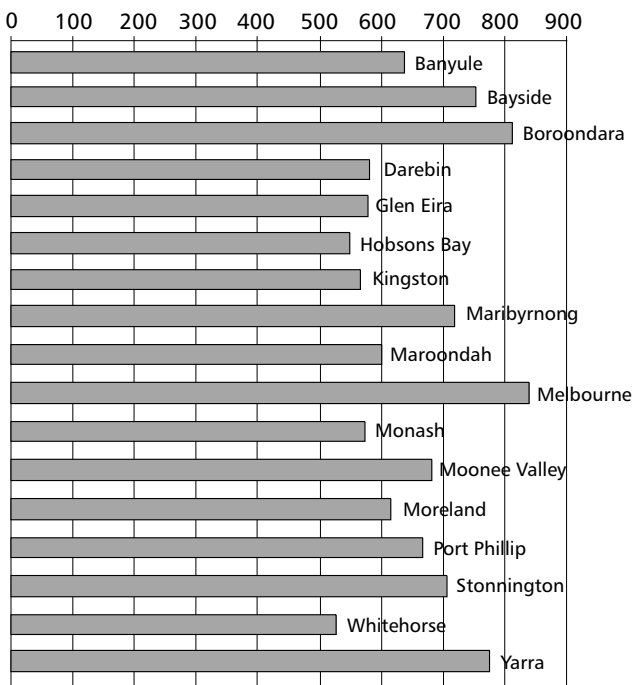
Community satisfaction with the overall performance of the council



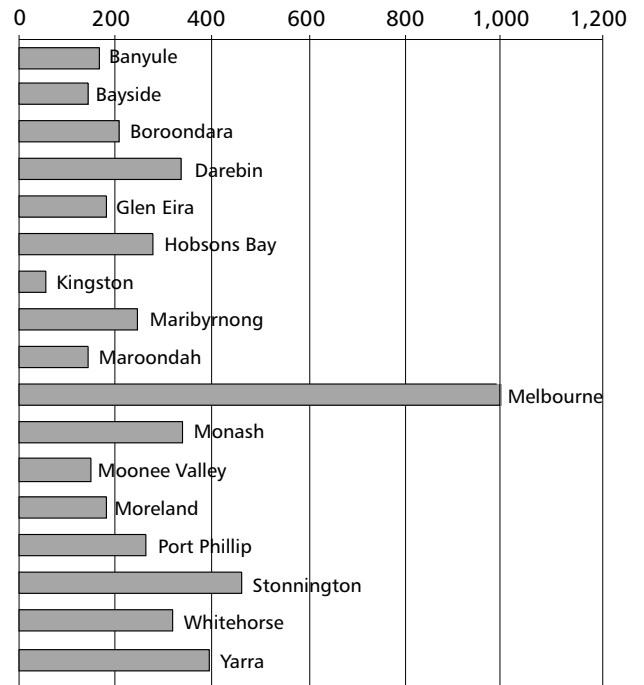
Average rates and charges per assessment (\$)



Average rates and charges per residential assessment (\$)



Average capital expenditure per assessment (\$)

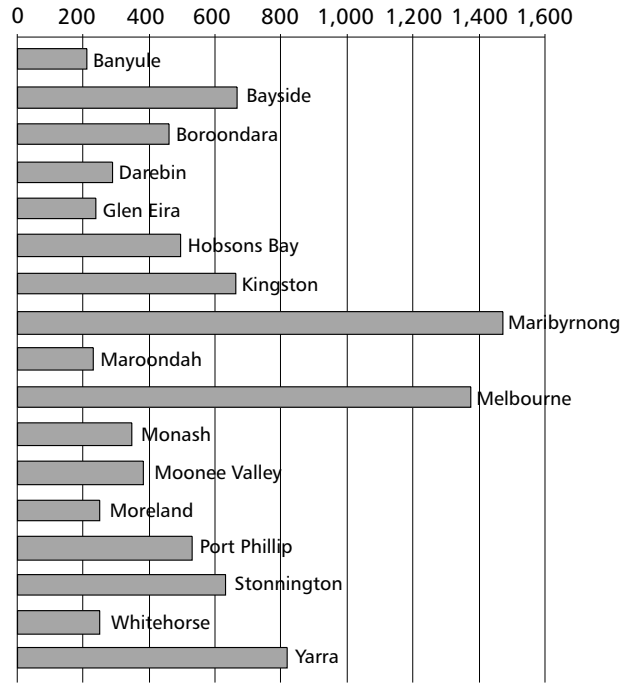
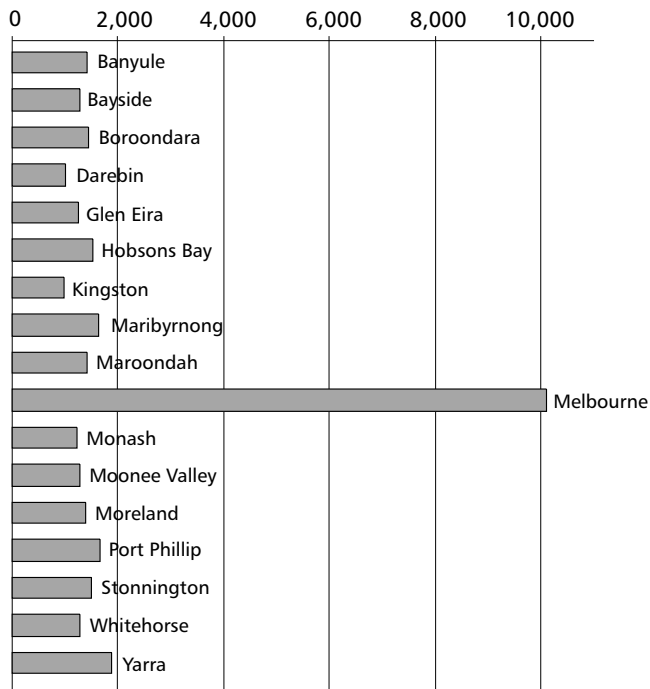


Inner metropolitan

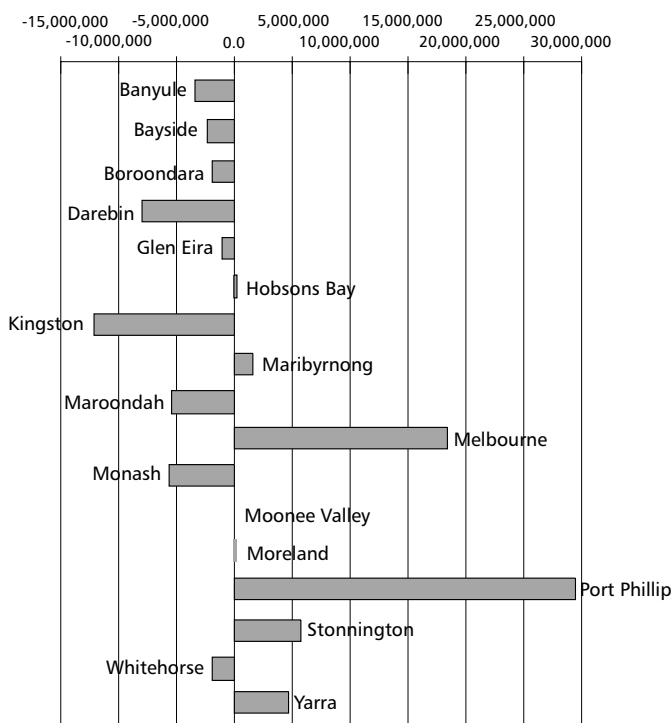
Please refer to the indicator definitions on page 1

Average operating expenditure per assessment (\$)

Average liabilities per assessment (\$)



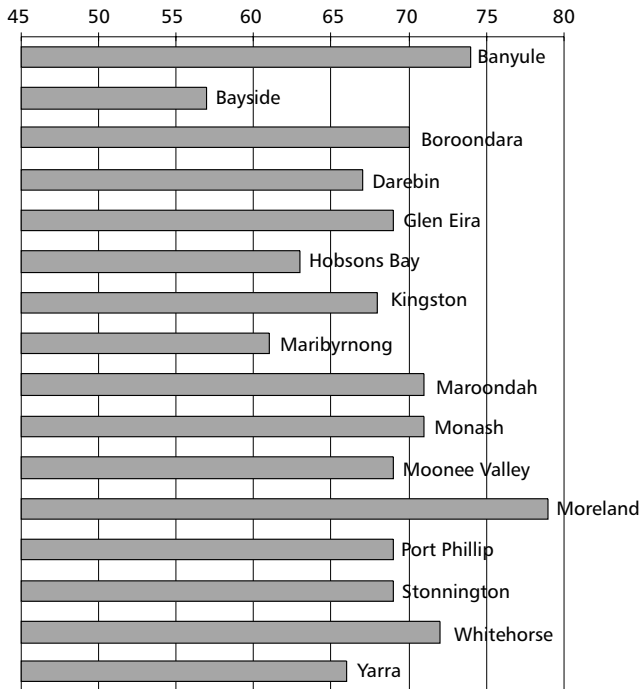
Operating result prior to capital funding (\$)



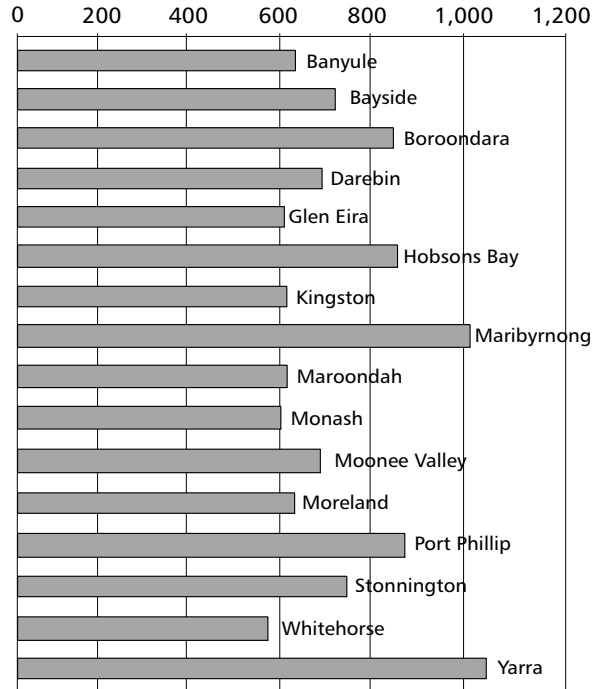
Inner metropolitan excluding Melbourne

Please refer to the indicator definitions on page 1

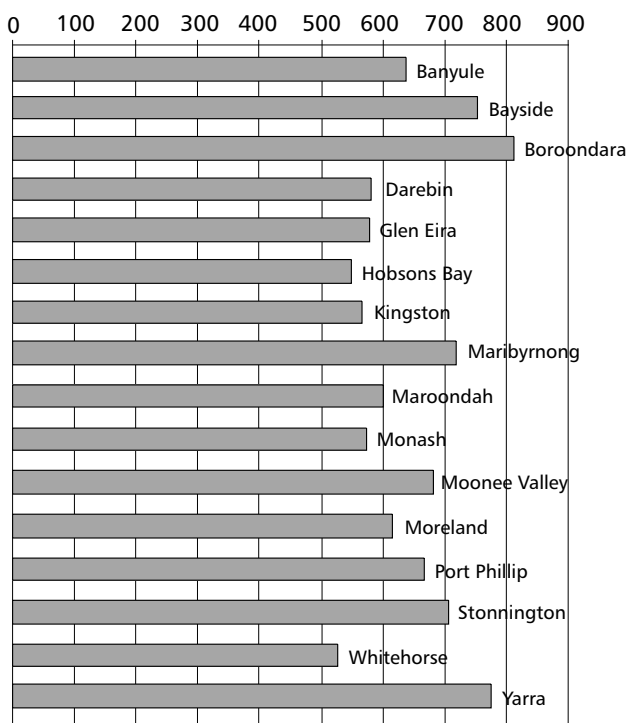
Community satisfaction with the overall performance of the council



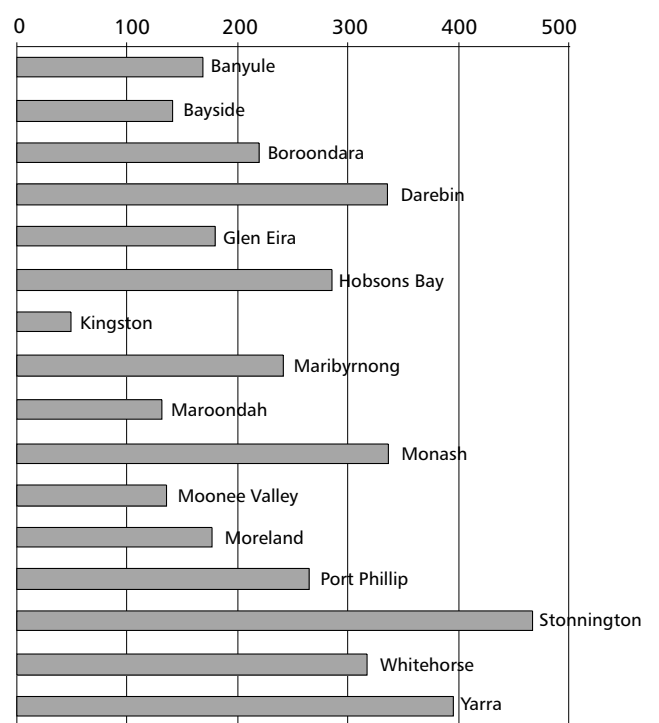
Average rates and charges per assessment (\$)



Average rates and charges per residential assessment (\$)



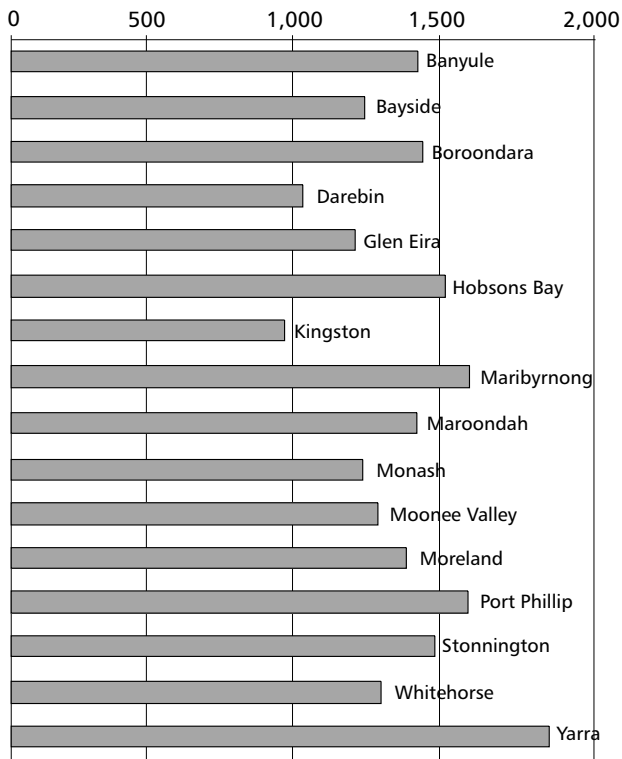
Average capital expenditure per assessment (\$)



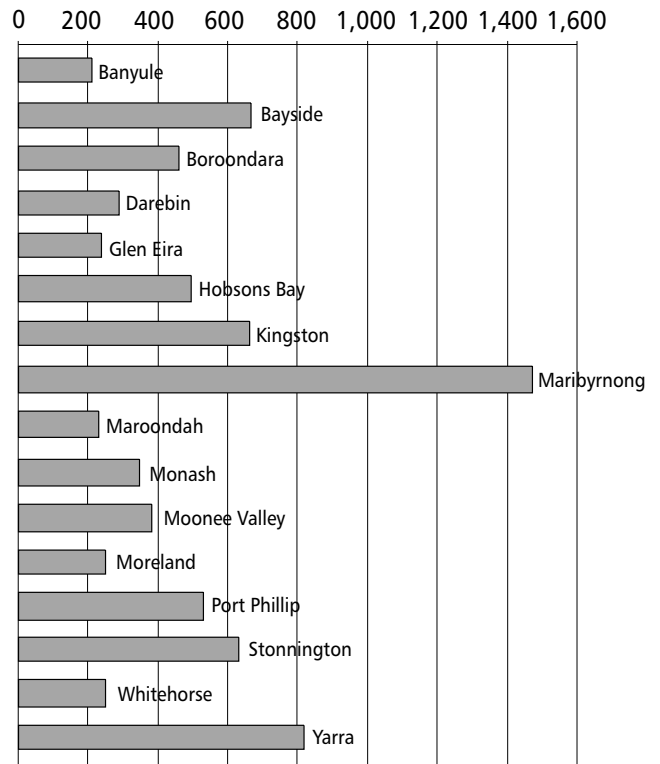
Inner metropolitan excluding Melbourne

Please refer to the indicator definitions on page 1

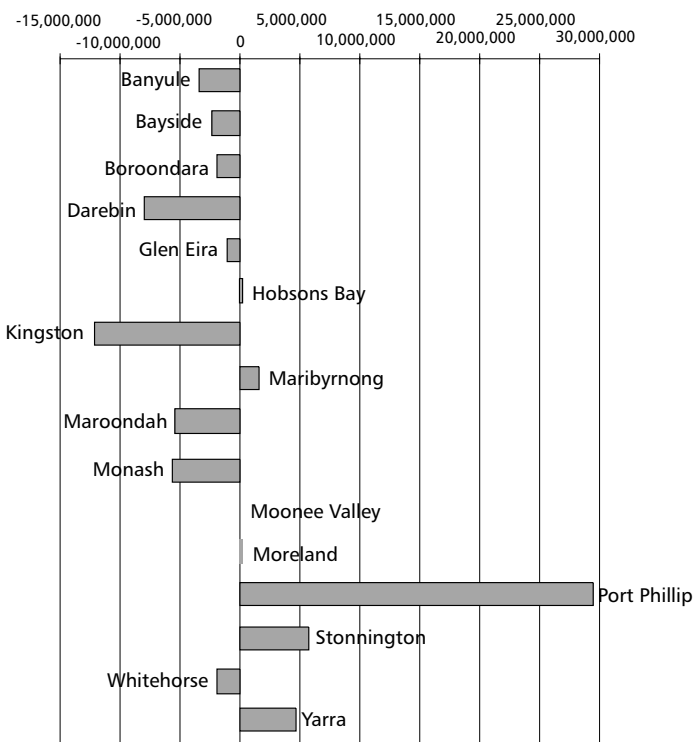
Average operating expenditure per assessment (\$)



Average liabilities per assessment (\$)



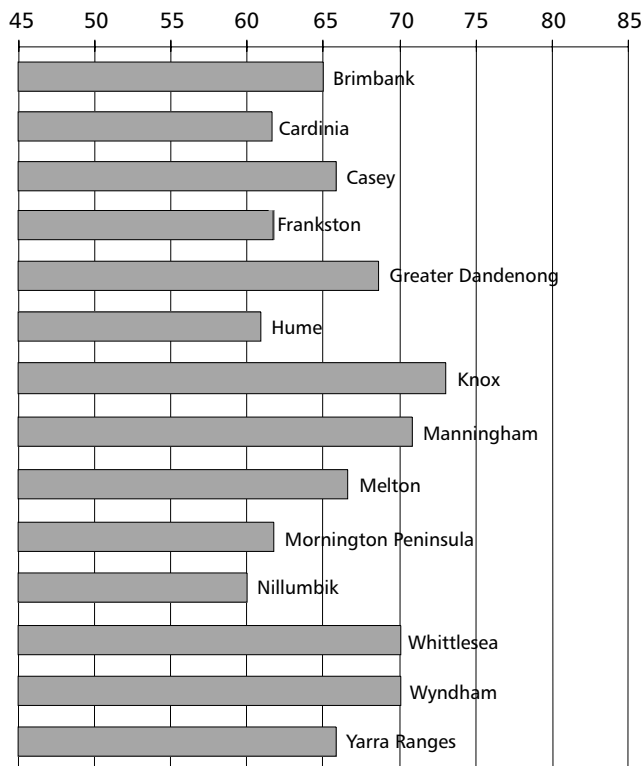
Operating result prior to capital funding (\$)



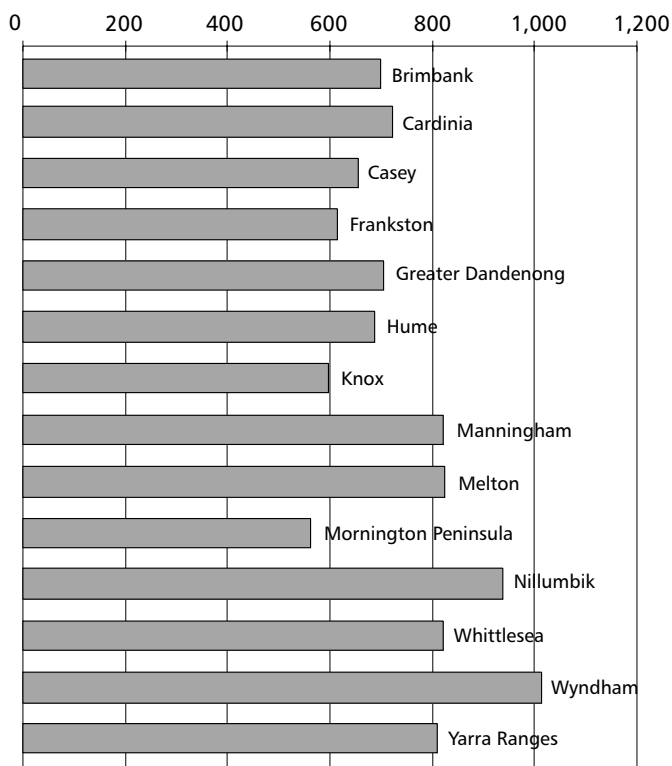
Outer metropolitan

Please refer to the indicator definitions on page 1

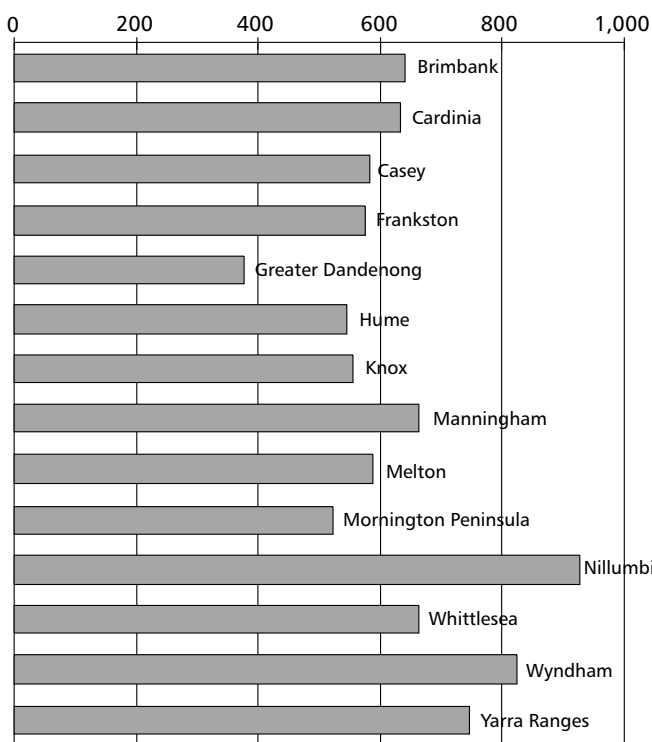
Community satisfaction with the overall performance of the council



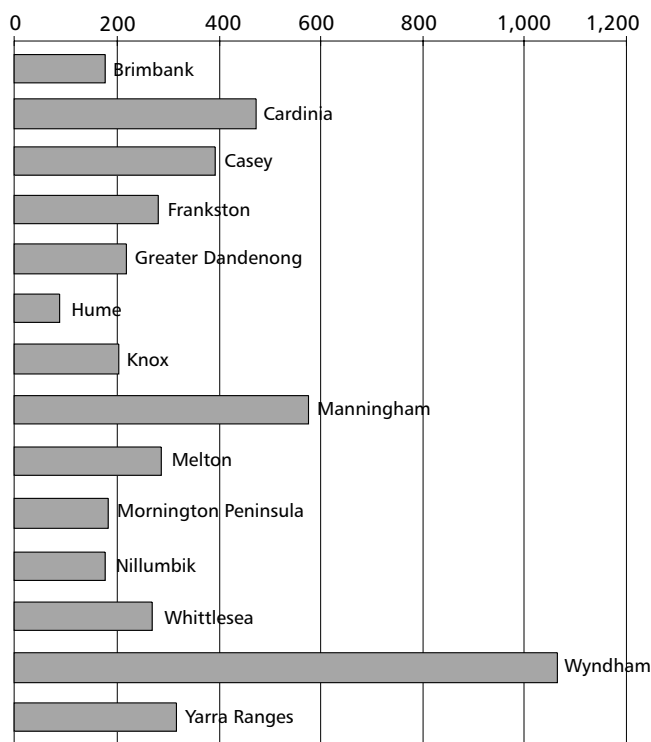
Average rates and charges per assessment (\$)



Average rates and charges per residential assessment (\$)



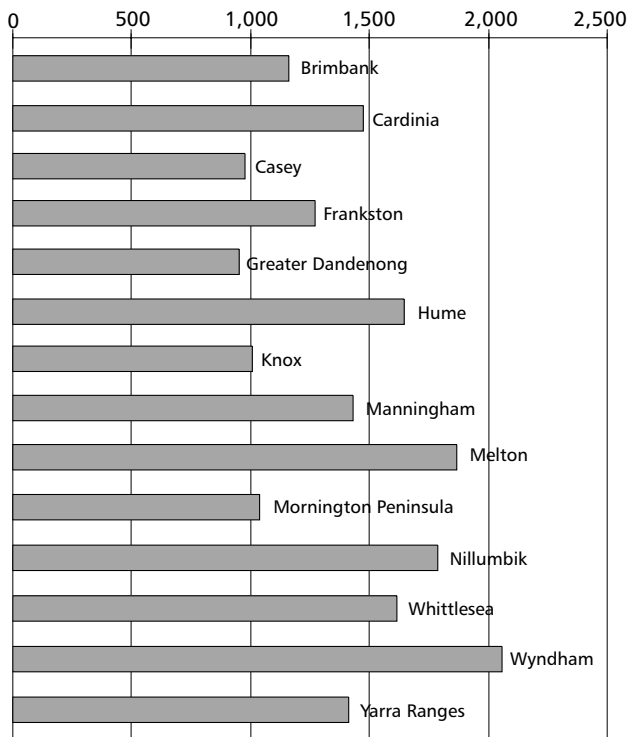
Average capital expenditure per assessment (\$)



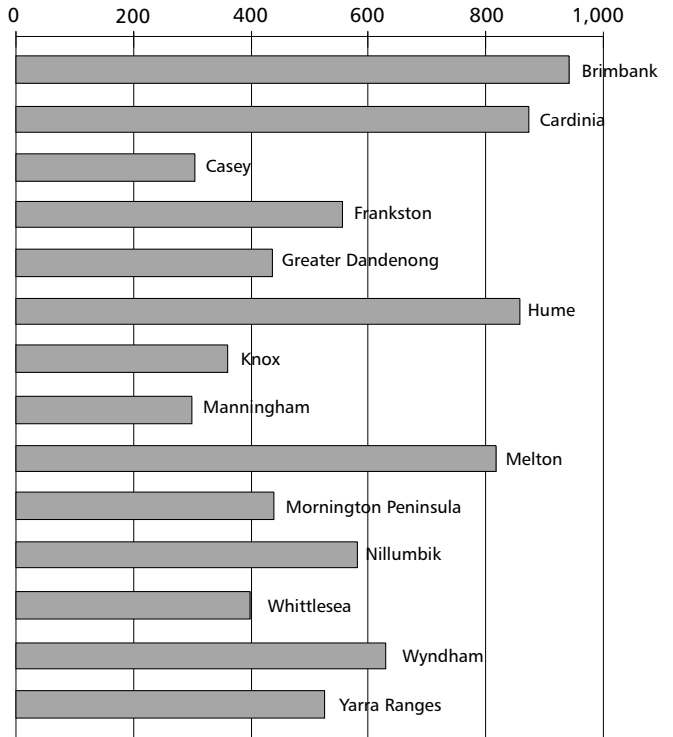
Outer metropolitan

Please refer to the indicator definitions on page 1

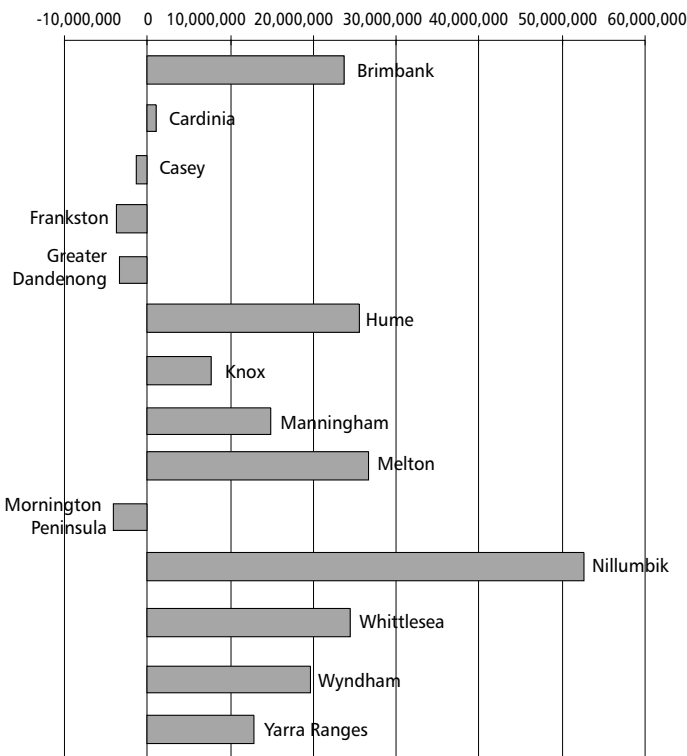
Average operating expenditure per assessment (\$)



Average liabilities per assessment (\$)



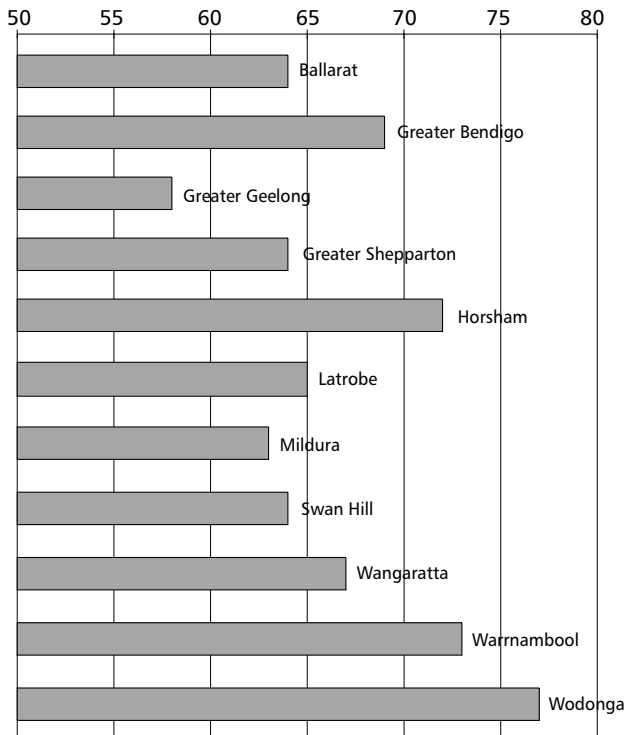
Operating result prior to capital funding (\$)



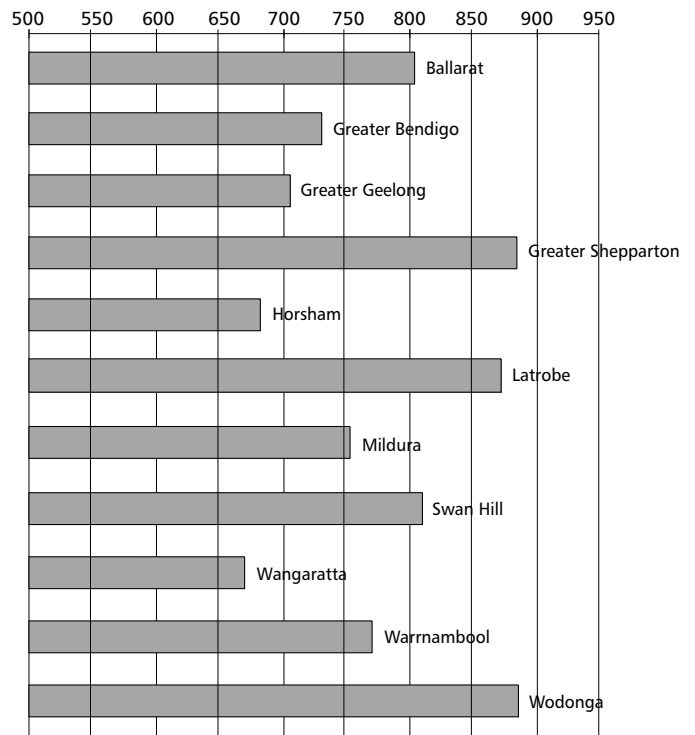
Regional cities

Please refer to the indicator definitions on page 1

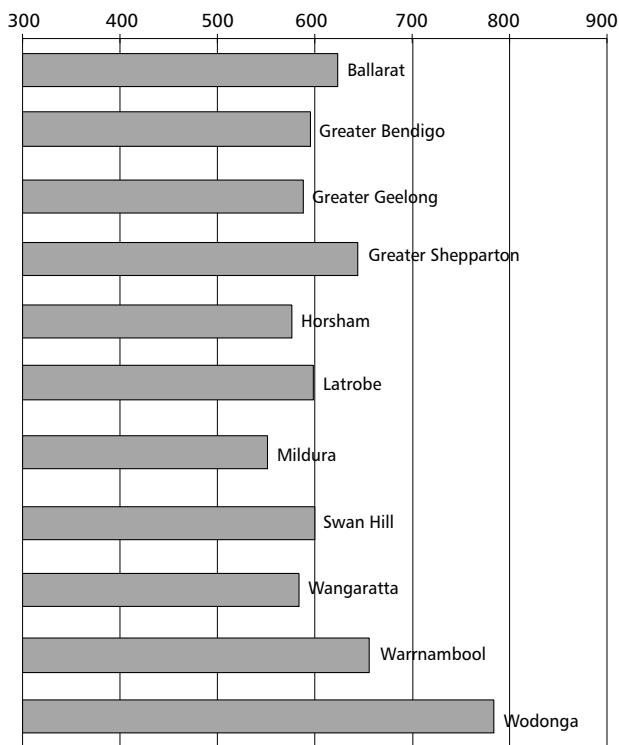
Community satisfaction with the overall performance of the council



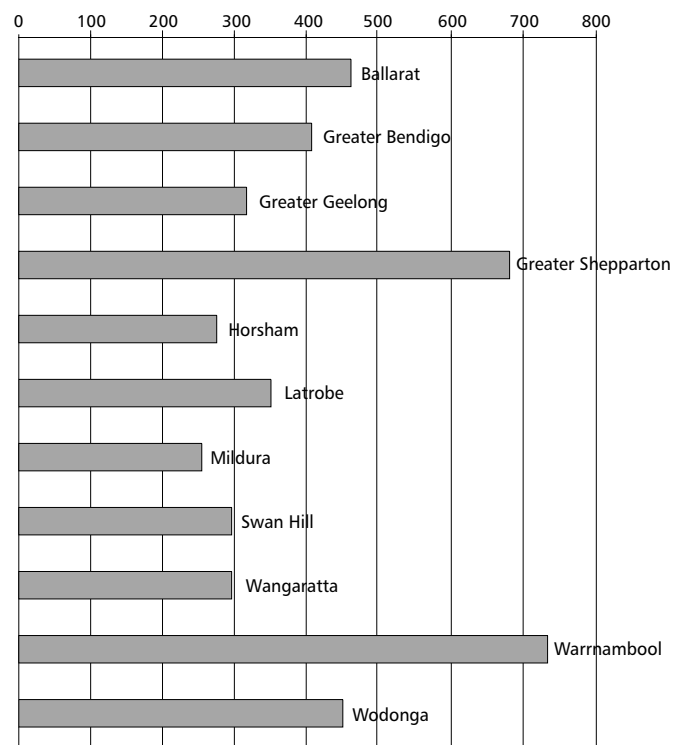
Average rates and charges per assessment (\$)



Average rates and charges per residential assessment (\$)



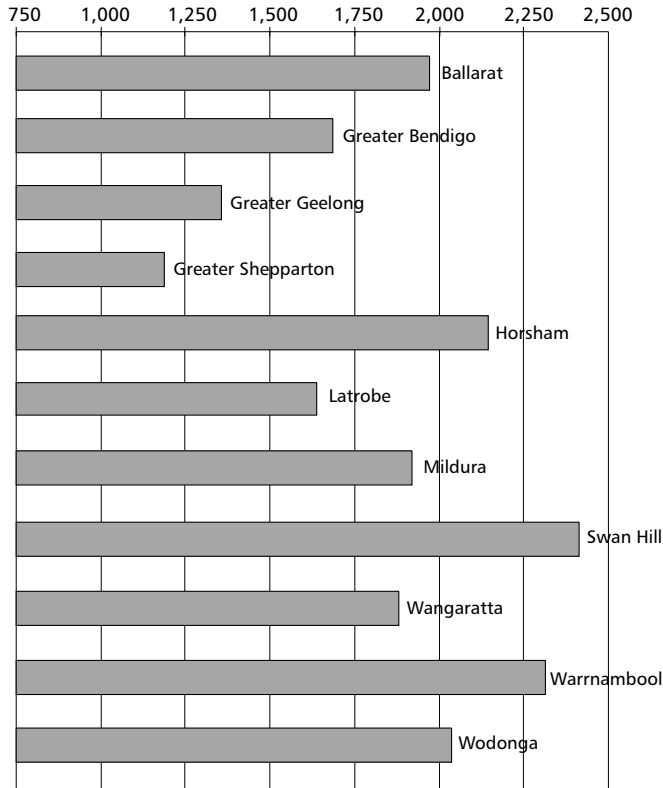
Average capital expenditure per assessment (\$)



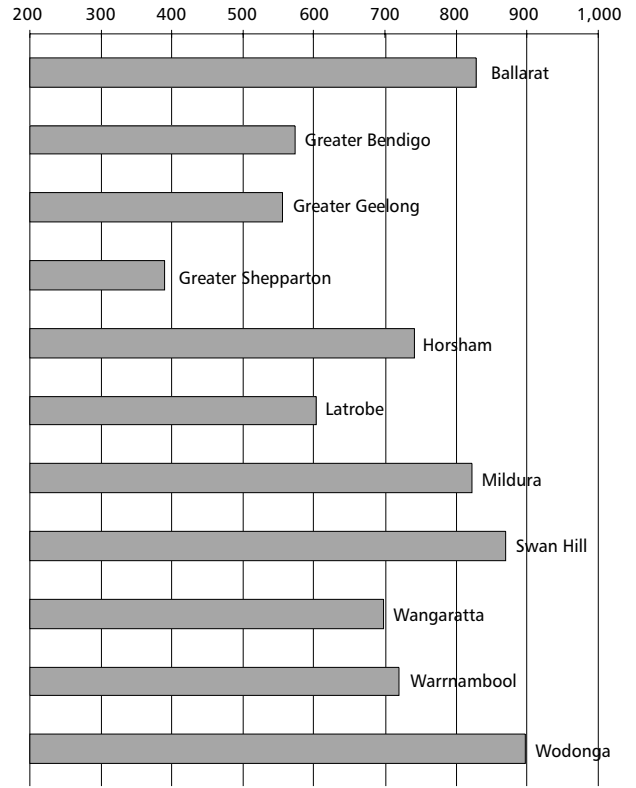
Regional cities

Please refer to the indicator definitions on page 1

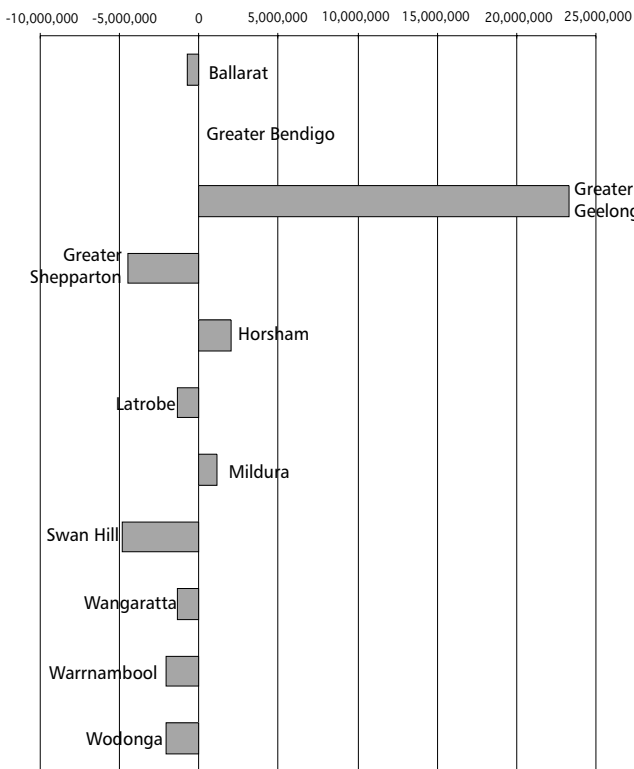
Average operating expenditure per assessment (\$)



Average liabilities per assessment (\$)



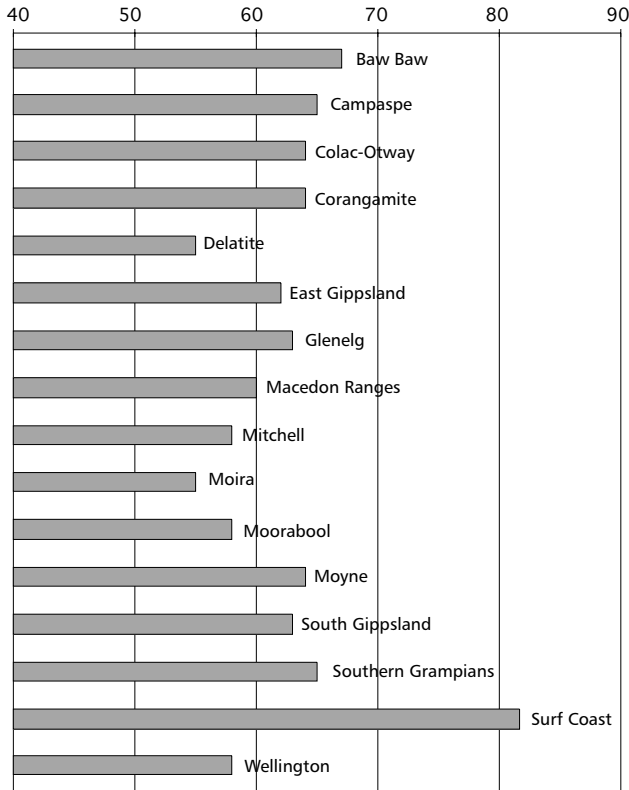
Operating result prior to capital funding (\$)



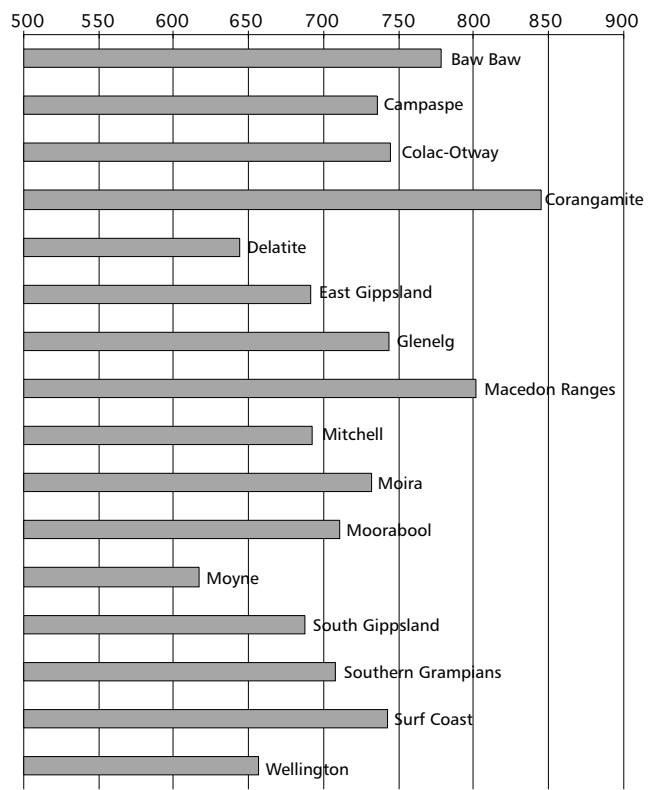
Large shires

Please refer to the indicator definitions on page 1

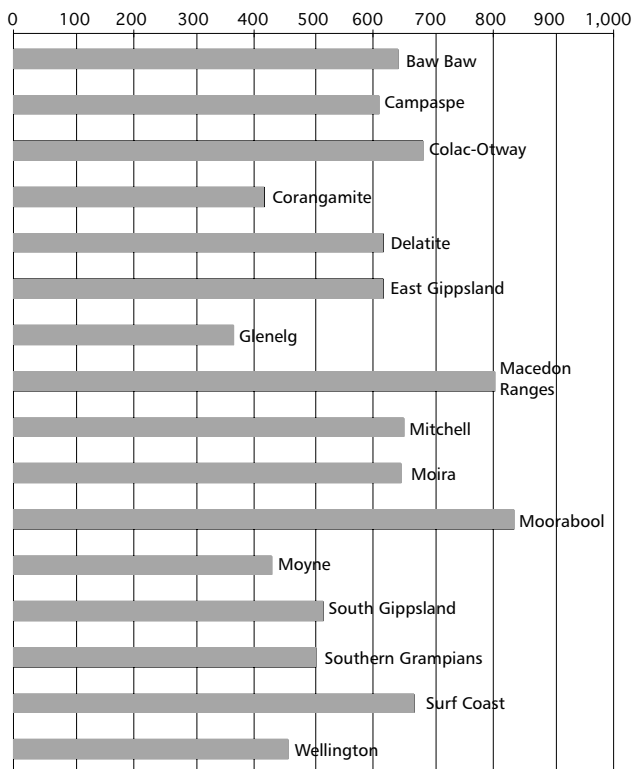
Community satisfaction with the overall performance of the council



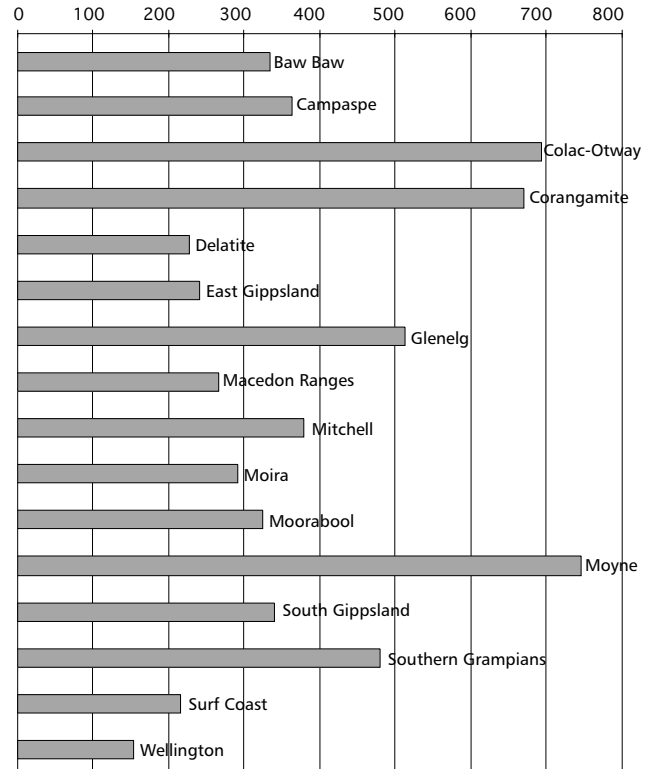
Average rates and charges per assessment (\$)



Average rates and charges per residential assessment (\$)



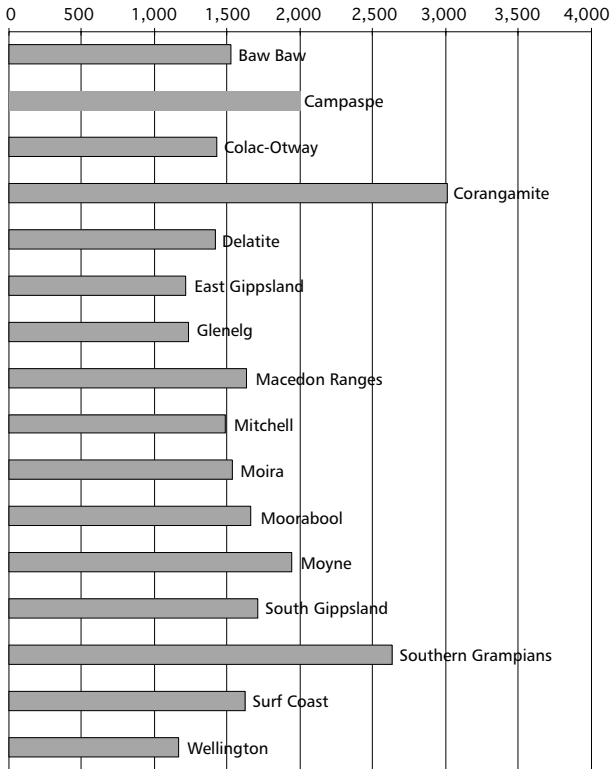
Average capital expenditure per assessment (\$)



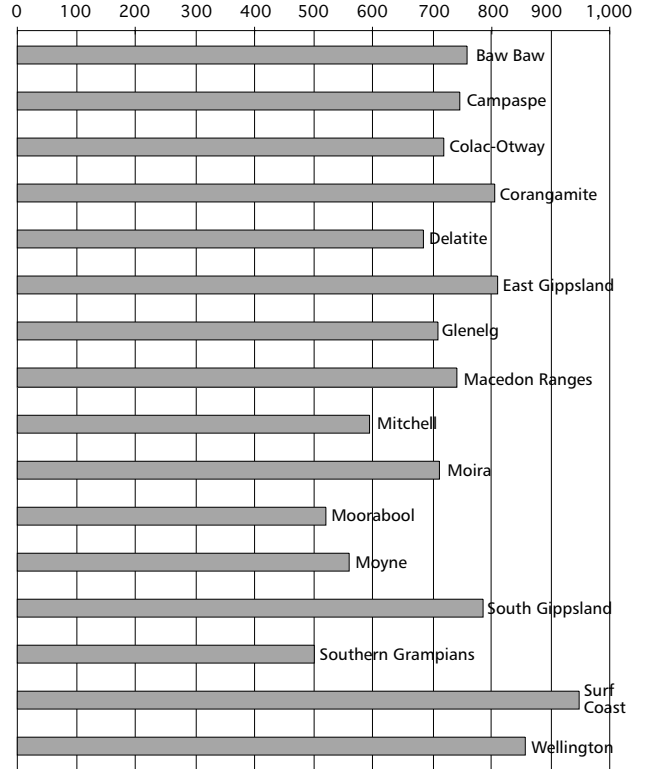
Large shires

Please refer to the indicator definitions on page 1

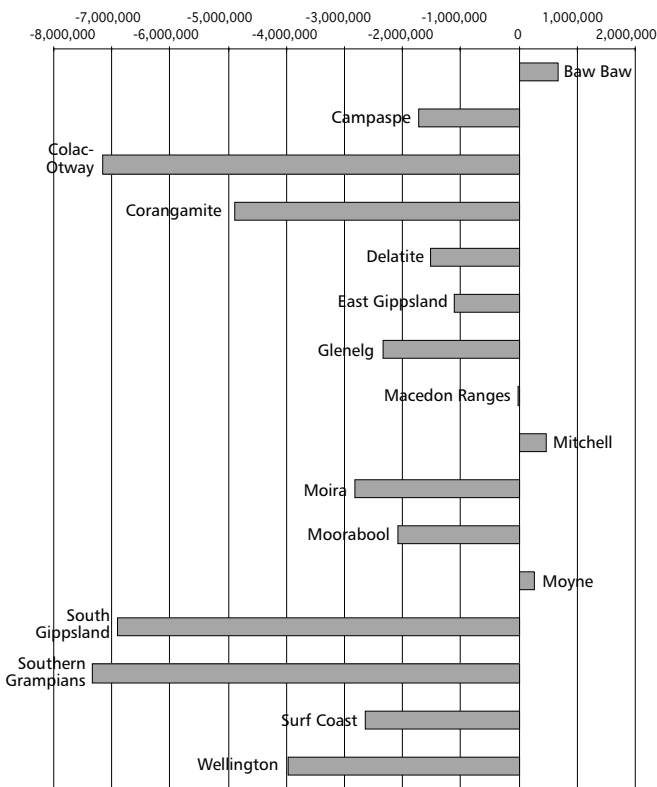
Average operating expenditure per assessment (\$)



Average liabilities per assessment (\$)



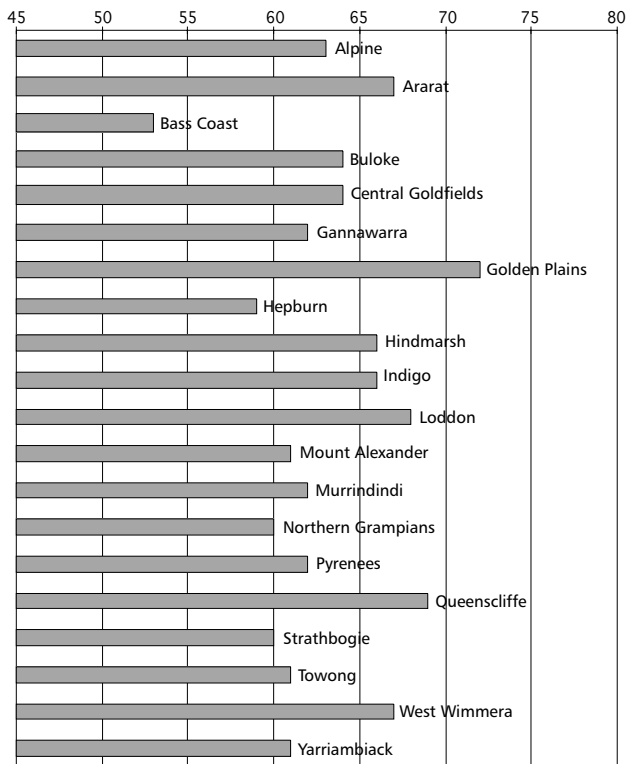
Operating result prior to capital funding (\$)



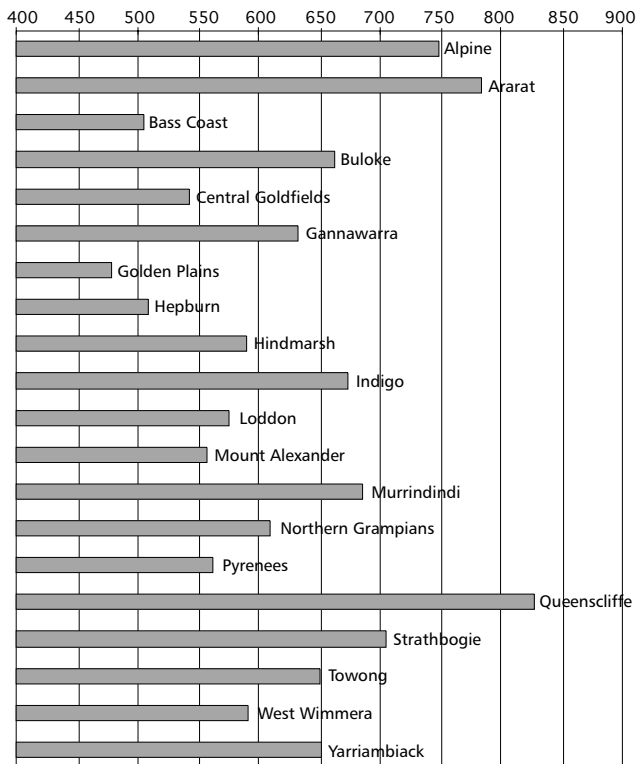
Small shires

Please refer to the indicator definitions on page 1

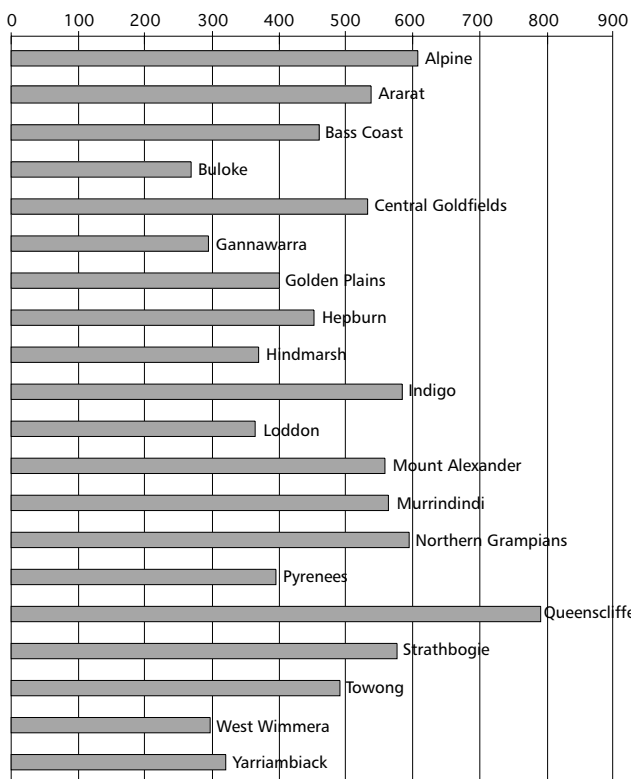
Community satisfaction with the overall performance of the council



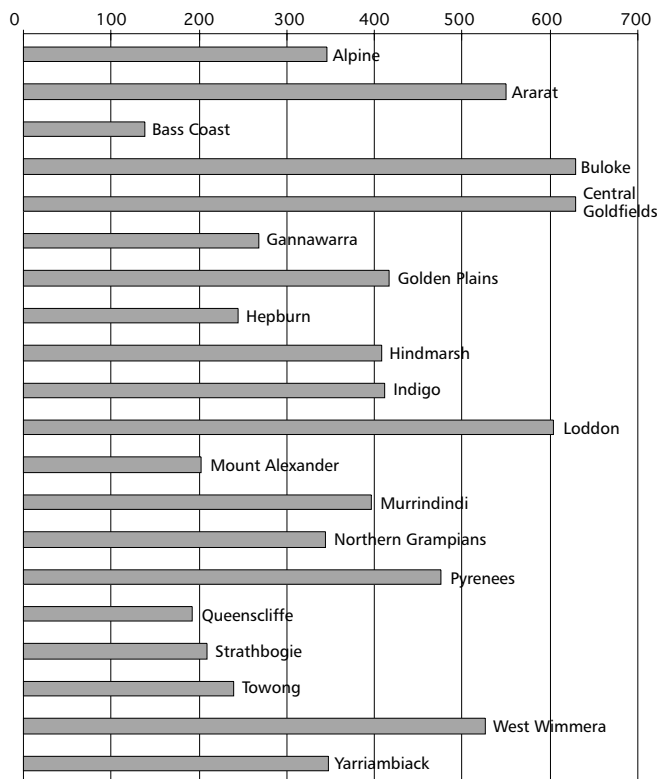
Average rates and charges per assessment (\$)



Average rates and charges per residential assessment (\$)



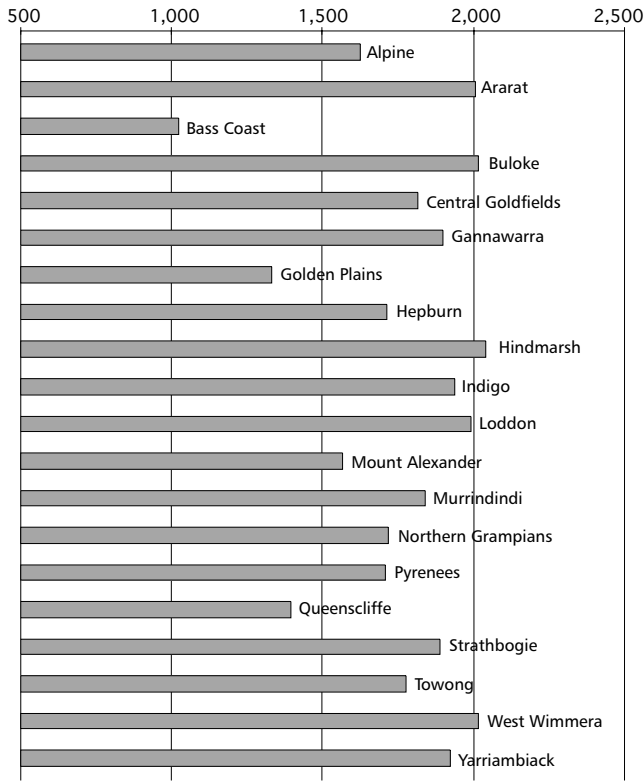
Average capital expenditure per assessment (\$)



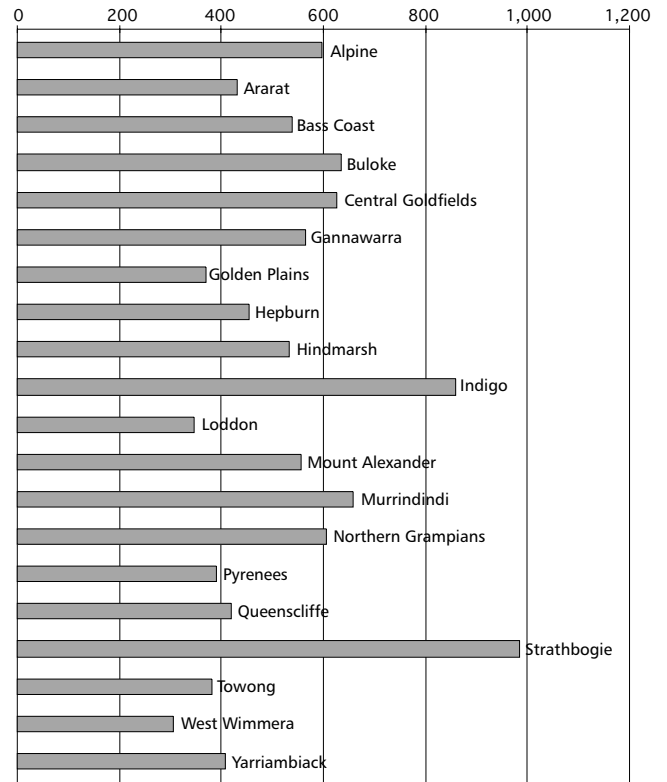
Small shires

Please refer to the indicator definitions on page 1

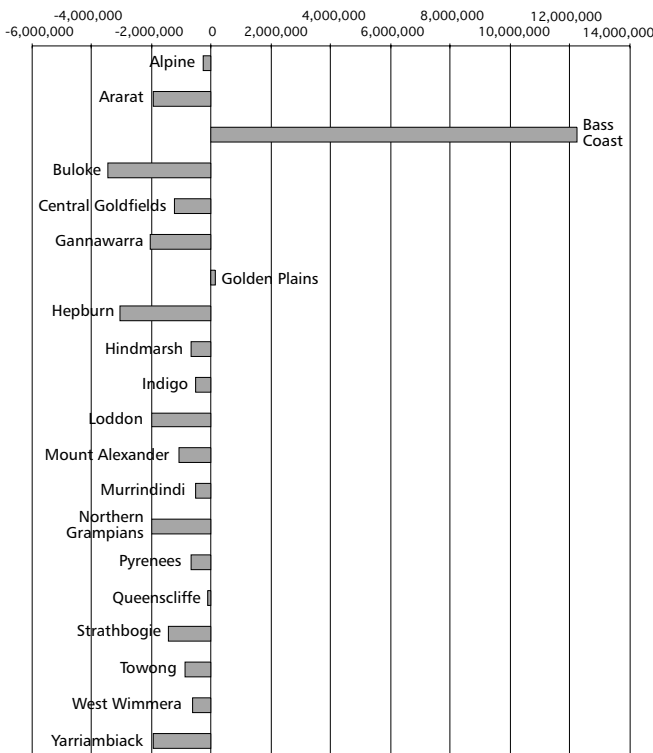
Average operating expenditure per assessment (\$)



Average liabilities per assessment (\$)



Operating result prior to capital funding (\$)





Comments on Source data

The attached data which has been used in this report, has been collated by the Local Government Division from councils' annual reports.

Some of the differences between councils' results need to be explained through reference to councils' individual annual reports.

This year's results are particularly affected by asset revaluations. Due to legislative change, the revaluation figures used for 2000/01 were from the revaluations conducted as at 1 January 2000. The previous year's valuations had been based on a valuation conducted up to six years previously and property values have changed significantly in that period. The result of this is a large adjustment for revaluations of assets which is included in the operating results.

Developers' contributions or 'gifted' assets also influence many councils results. For example some councils have excluded developers contributions from their operating result figures as they have included them in their definition of capital grants. It is proposed that in 2002 these indicators will be modified accordingly to prevent misinterpretation.

Source data

Please refer to the indicator definitions on page 1

		Community satisfaction	All rates	Residential rates	Operating costs	Infrastructure expenditure	Debts	Operating result	
		Community satisfaction overall performance of council	Average rates and charges per assessment	Average rate and charges per residential assessment	Average operating expenditure per assessment	Average capital expenditure per assessment	Average liabilities per assessment	Operating result prior to capital funding	Operating result prior to capital funding per assessment
S	Alpine	63	\$748	\$607	\$1,626	\$345	\$597	\$(279,877)	(\$38)
S	Ararat	67	\$784	\$538	\$2,004	\$550	\$432	\$(1,934,486)	(\$293)
R	Ballarat	64	\$803	\$623	\$1,971	\$462	\$829	\$(732,713)	(\$20)
I	Banyule	74	\$666	\$639	\$1,413	\$169	\$210	\$(3,377,093)	(\$73)
S	Bass Coast	53	\$505	\$461	\$1,023	\$138	\$538	\$12,232,909	\$537
L	Baw Baw	67	\$778	\$640	\$1,527	\$333	\$758	\$662,178	\$39
I	Bayside	57	\$752	\$753	\$1,280	\$145	\$665	\$(2,296,000)	(\$61)
I	Boroondara	70	\$850	\$814	\$1,454	\$210	\$459	\$(1,929,000)	(\$29)
O	Brimbank	65	\$698	\$640	\$1,163	\$175	\$942	\$23,677,000	\$404
S	Buloke	64	\$663	\$268	\$2,018	\$628	\$635	\$(3,464,908)	(\$549)
L	Campaspe	65	\$736	\$610	\$1,998	\$364	\$748	\$(1,734,000)	(\$100)
O	Cardinia	61	\$722	\$633	\$1,475	\$470	\$872	\$1,052,000	\$59
O	Casey	66	\$654	\$584	\$979	\$392	\$304	\$(1,322,000)	(\$22)
S	Central Goldfields	64	\$543	\$533	\$1,817	\$629	\$627	\$(1,250,686)	(\$164)
L	Colac-Otway	64	\$744	\$683	\$1,430	\$694	\$719	\$(7,153,866)	(\$565)
L	Corangamite	64	\$845	\$419	\$3,009	\$669	\$807	\$(4,900,000)	(\$527)
I	Darebin	67	\$726	\$582	\$1,014	\$340	\$288	\$(7,972,630)	(\$143)
L	Delatite	55	\$644	\$617	\$1,422	\$227	\$686	\$(1,529,000)	(\$116)
L	East Gippsland	62	\$692	\$615	\$1,213	\$241	\$811	\$(1,124,000)	(\$45)
O	Frankston	62	\$616	\$576	\$1,271	\$278	\$557	\$(3,774,000)	(\$82)
S	Gannawarra	62	\$633	\$294	\$1,898	\$269	\$564	\$(2,072,700)	(\$316)
I	Glen Eira	69	\$608	\$580	\$1,265	\$184	\$237	\$(1,092,511)	(\$20)
L	Glenelg	63	\$743	\$366	\$1,233	\$512	\$709	\$(2,339,000)	(\$185)
S	Golden Plains	72	\$479	\$401	\$1,333	\$416	\$369	\$125,454	\$16
R	Greater Bendigo	69	\$730	\$595	\$1,686	\$407	\$574	\$1,004	\$0
O	Greater Dandenong	68	\$704	\$377	\$951	\$215	\$436	\$(3,408,000)	(\$65)
R	Greater Geelong	58	\$705	\$588	\$1,356	\$317	\$556	\$23,312,000	\$262
R	Greater Shepparton	64	\$883	\$644	\$1,187	\$683	\$390	\$(4,441,292)	(\$185)
S	Hepburn	59	\$509	\$451	\$1,711	\$245	\$453	\$(3,039,492)	(\$330)
S	Hindmarsh	66	\$590	\$369	\$2,039	\$409	\$534	\$(685,186)	(\$140)
I	Hobsons Bay	63	\$889	\$549	\$1,517	\$280	\$494	\$21,000	\$1
R	Horsham	72	\$683	\$577	\$2,146	\$274	\$740	\$1,995,320	\$201
O	Hume	61	\$687	\$544	\$1,646	\$87	\$857	\$25,644,000	\$559
S	Indigo	66	\$673	\$585	\$1,936	\$411	\$861	\$(550,089)	(\$79)
I	Kingston	68	\$619	\$566	\$984	\$57	\$661	\$(12,157,251)	(\$205)
O	Knox	73	\$597	\$555	\$1,005	\$202	\$360	\$7,608,782	\$139
R	Latrobe	65	\$871	\$599	\$1,636	\$350	\$603	\$(1,357,000)	(\$42)
S	Loddon	68	\$575	\$365	\$1,993	\$603	\$347	\$(2,008,425)	(\$277)
L	Macedon Ranges	60	\$801	\$802	\$1,626	\$267	\$743	\$(3,451)	(\$0)
O	Manningham	71	\$822	\$663	\$1,429	\$576	\$299	\$14,939,000	\$357
I	Maribyrnong	61	\$1,011	\$719	\$1,646	\$249	\$1,471	\$1,631,000	\$56
I	Maroondah	71	\$617	\$600	\$1,426	\$145	\$229	\$(5,472,000)	(\$135)
I	Melbourne	67	\$3,048	\$840	\$10,108	\$1,003	\$1,374	\$18,436,000	\$605

Source data

Please refer to the indicator definitions on page 1

	Community satisfaction	All rates	Residential rates	Operating costs	Infrastructure expenditure	Debts	Operating result		
	Community satisfaction overall performance of council	Average rates and charges per assessment	Average rate and charges per residential assessment	Average operating expenditure per assessment	Average capital expenditure per assessment	Average liabilities per assessment	Operating result prior to capital funding	Operating result prior to capital funding per assessment	
O	Melton	67	\$823	\$589	\$1,866	\$283	\$818	\$26,605,584	\$1,486
R	Mildura	63	\$753	\$552	\$1,918	\$253	\$823	\$1,129,000	\$50
L	Mitchell	58	\$693	\$649	\$1,482	\$378	\$596	\$466,516	\$38
L	Moira	55	\$732	\$645	\$1,538	\$292	\$712	\$(2,818,196)	\$(201)
I	Monash	71	\$601	\$574	\$1,233	\$343	\$348	\$(5,682,000)	\$(85)
I	Moonee Valley	69	\$718	\$682	\$1,275	\$152	\$382	\$(1,198)	\$(0)
L	Moorabool	58	\$711	\$833	\$1,664	\$324	\$520	\$(2,086,000)	\$(179)
I	Moreland	79*	\$648	\$615	\$1,392	\$185	\$250	\$12,304	\$0
O	Mornington Peninsula	62	\$562	\$524	\$1,040	\$180	\$440	\$(4,166,000)	\$(51)
S	Mount Alexander	61	\$557	\$559	\$1,567	\$203	\$557	\$(1,091,226)	\$(114)
L	Moynes	64	\$617	\$430	\$1,942	\$745	\$560	\$267,160	\$27
S	Murrindindi	62	\$686	\$563	\$1,840	\$396	\$657	\$(540,202)	\$(64)
O	Nillumbik	60	\$939	\$928	\$1,787	\$175	\$582	\$52,687,213	\$2,627
S	Northern Grampians	60	\$609	\$595	\$1,716	\$343	\$606	\$(2,018,000)	\$(228)
I	Port Phillip	69	\$855	\$668	\$1,653	\$265	\$530	\$29,482,000	\$599
S	Pyrenees	62	\$562	\$394	\$1,709	\$476	\$392	\$(704,042)	\$(128)
S	Queenscliffe	69	\$827	\$790	\$1,397	\$193	\$419	\$(119,990)	\$(45)
L	South Gippsland	63	\$687	\$516	\$1,708	\$340	\$787	\$(6,893,597)	\$(416)
L	Southern Grampians	65	\$708	\$504	\$2,627	\$480	\$501	\$(7,325,000)	\$(747)
I	Stonnington	69	\$746	\$708	\$1,487	\$466	\$631	\$5,707,000	\$117
S	Strathbogie	60	\$705	\$575	\$1,891	\$210	\$984	\$(1,459,630)	\$(227)
L	Surf Coast	82*	\$743	\$667	\$1,622	\$216	\$948	\$(2,644,827)	\$(186)
R	Swan Hill	64	\$810	\$601	\$2,413	\$295	\$870	\$(4,794,870)	\$(449)
S	Towong	61	\$650	\$492	\$1,775	\$239	\$381	\$(868,630)	\$(213)
R	Wangaratta	67	\$670	\$584	\$1,880	\$295	\$697	\$(1,352,903)	\$(106)
R	Warrnambool	73	\$769	\$657	\$2,313	\$735	\$720	\$(2,036,887)	\$(161)
L	Wellington	58	\$657	\$458	\$1,169	\$153	\$857	\$(3,973,500)	\$(137)
S	West Wimmera	67	\$591	\$298	\$2,018	\$526	\$305	\$(621,630)	\$(142)
I	Whitehorse	72	\$559	\$527	\$1,269	\$321	\$249	\$(1,934,253)	\$(32)
O	Whittlesea	70	\$821	\$663	\$1,616	\$266	\$398	\$24,371,000	\$619
R	Wodonga	77	\$885	\$784	\$2,037	\$449	\$898	\$(2,111,205)	\$(163)
O	Wyndham	70	\$1,012	\$823	\$2,057	\$1,062	\$629	\$19,671,733	\$644
I	Yarra	66	\$1,036	\$775	\$1,873	\$398	\$816	\$4,713,000	\$127
O	Yarra Ranges	66	\$809	\$747	\$1,414	\$311	\$525	\$12,860,000	\$235
S	Yarriambiack	61	\$649	\$320	\$1,922	\$348	\$407	\$(1,967,000)	\$(272)
		Indexed Mean	Median	Median	Median	Median	Median	Median	Median
	Sector Results	65	\$705	\$589	\$1,626	\$319	\$589	\$(1,108,256)	\$(62)
I	Inner Metro	68	\$726	\$639	\$1,413	\$249	\$459	\$(1,092,511)	\$(20)
O	Outer Metro	66	\$713	\$611	\$1,422	\$272	\$541	\$13,899,500	\$296
R	Regional Cities	67	\$769	\$599	\$1,918	\$350	\$720	\$(1,352,903)	\$(42)
L	Large Shires	61	\$721	\$616	\$1,580	\$337	\$731	\$(2,212,500)	\$(158)
S	Small Shires	63	\$621	\$476	\$1,828	\$372	\$536	\$(979,928)	\$(153)

* Community satisfaction results not included in the calculation of the indexed means as they are not from the sector wide survey.

