Local Government in Victoria 2004



Attachments





Local Government in Victoria 2004

Local Government Victoria
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Using indicators

It's the story behind them which counts; and the sharing of that story, which makes the difference.

Indicators are measures of outputs or outcomes. Individually and without associated explanations, they can only ever tell part of the story.

It is important to put indicator results in context and to remember that they only give an indication of where to start looking for the reasons behind differences. The usefulness of indicators is not in the numbers themselves but the analysis of why some local governments may appear to perform better than others, as well as insights as to how to improve their performance.

It may, therefore, be more useful to consider the combined results of several broad indicators in assessing performance rather then any one indicator on its own. When comparing one local government with another or assessing one local government's performance it is important to remember that the indicators do not on their own give the full picture of local governments' performance.

Although indicators show the differences between local governments, they do not explain why these differences have arisen. Differences may arise for many reasons, such as democratic policy choices, geographic and demographic factors, population density and external funding decisions.

The democratic nature of local government is intended to ensure that differences are reflected in different priorities and expenditure. Higher residential rates and charges for example may indicate:

- the provision of better or more extensive services (libraries, leisure centres, child care, urban development) or
- particular problems associated with delivery of services (extensive road networks, footpaths damaged by extensive tree canopies, a high aged care population with high home care needs)
- particular disadvantages (highest Metropolitan Fire Brigade rates)

Local government responsibilities and priorities vary with the circumstances, needs and expectations of their communities. Any evaluation of performance needs to be informed by consideration of the challenges faced by different local governments.

Primary documents for such evaluation include Council Plans (including Strategic Resource Plans), Budgets and Annual Reports (including Best Value Review reports).

Definitions of indicators 2004

Overall performance	Community satisfaction rating for overall performance generally of the council	Council result from the Annual Community Satisfaction Survey for Local Governments (Chart One: Summary of Results – Result No. 1), coordinated by Local Government Victoria.				
Advocacy Community satisfaction rating for Council's advocacy and community representation on key local issues		Council result from the Annual Community Satisfaction Survey for Local Governments (Chart One: Summary of Results – Resul No. 4), coordinated by Local Government Victoria.				
Engagement	Community satisfaction rating for Council's engagement in decision making on key local issues	Council result from the Annual Community Satisfaction Survey for Local Governments (Chart One: Summary of Results – Result No. 5), coordinated by Local Government Victoria.				
All rates	Average rates and charges per assessment	Rates and charges declared as being receivable, in the calculations for the adopted rates, at the beginning of the year, including: • general rates and charges declared under ss. 160, 161,161A of the Local Government Act 1989 • municipal charges and service rates and charges (that is, garbage services) levied under ss. 159, 162 respectively • supplementary rates declared. divided by the number of assessments used in the calculation of the adopted rate (that is, when the rate was struck).				
Residential rates	Average residential rates and charges per assessment	Rates and charges declared for all residential assessments (including vacant residential assessments) as defined in "All rates", except for residential assessments only divided by the number of residential assessments used in the calculation of the adopted rate (that is, when the rate was struck).				
Operating costs	Average operating expenditure per assessment	Operating expenditure per the statement of financial performance including asset sales and depreciation divided by the number of assessments used in the calculation of the adopted rate (that is, when the rate was struck). Note: Where major factors of expenditure such as devaluations or transfers of assets are excluded, councils should provide a note explaining what has been excluded.				
Capital expenditure	Average capital expenditure per assessment	Amount of council's expenditure capitalised to the statement of financial position and contributions by a local government to major assets not owned by the local government, including expenditure on: • capital renewal of existing assets which returns the service potential or the life of the asset up to that which it had originally • capital expansion which extends an existing asset at the same standard as currently enjoyed by residents to a new group of users • capital upgrade which enhances an existing asset to provide a higher level of service or expenditure that will increase the life of the asset beyond that which it had originally				

Capital expenditure (continued)	Average capital expenditure per assessment (continued)	divided by the number of assessments used in the calculation of the adopted rate (that is, when the rate was struck). NB Exactly what is included as capital expenditure will vary according to the local government's policy in defining the 'asset' and its 'life'. Where a project involves a combination of these expenditures,
Infrastructure	Renewal	the expenditure should be allocated between these categories. Ratio of current spending on capital renewal of existing infrastructure assets which returns the service potential or the life of the asset up to that which it had originally
		to the AAAC
		totalled for each and every infrastructure asset to give one ratio.
	Renewal and maintenance	Ratio of current spending on capital renewal of existing infrastructure assets which returns the service potential or the life of the asset up to that which it had originally plus current spending on maintenance
		to AAAC plus all anticipated planned and unplanned maintenance (that is, the expected level of maintenance which was used in the calculation of the useful life of the asset)
		totalled for each and every infrastructure asset to give one ratio.
		The Average Annual Asset Consumption (AAAC) is the amount of a local government's asset base consumed during a year. It is based on the current replacement cost 'as new' divided by useful life.
Debts	Average liabilities per assessment	Total liabilities as per the statement of financial position less items held in trust (reflected in assets also held) divided by the number of assessments used in the calculation of the adopted rate (that is, when the rate was struck).
		NB Items held in trust does not include employee leave entitlements such as long service leave.
Operating result	Operating result per assessment	Bottom line per Statement of Financial Performance divided by the number of assessments used in the calculation of the adopted rate (that is, when the rate was struck).
		A note should be provided to this indicator explaining any major factors including their dollar amount, which have contributed to the result. For example, capital grants, developers contributions, revaluations of non current assets and what the result would be excluding these major factors.
		NB Surpluses should be shown as positive and losses or deficits as negatives.

Source data 2004

		PERFORMANCE	ADVOCACY	ENGAGEMENT	ALL RATES	RESIDENTIAL RATES	OPERATING COSTS
		Community satisfaction overall performance of council	Community satisfaction advocacy and community representation	Community satisfaction engagement in decision-making	Rates and charges per assesment \$	Residential rates and charges per assessment \$	Operating expenditure per assessment 5
S	Alpine	62	62		911	789	
3	Ararat	66	68		961	701	
1	Ballarat	61	64		972	742	135.00
-	Banyule Bass Const	73	69		799		
3	Bass Coast Baw Baw	51	53		718		
	Baw Baw Bayside	68	64 60		937 1,013	780 1,029	
5	Benalla Borocedara	64	63		1,002		
	Boroondara	68	61	64	1,085	1,082	1,907
9	Brimbank Buloke	63 55	63 61		877 962	838 544	
	Page 100 Control of Co		66		962 963	544 795	
_	Campaspe	66	66		963 875	795	
)	Cardinia	62	60		875 772	772	
1	Casey Central Goldfields	67	67		772 681	726 670	
	Central Goldfields Colac-Otway	63	62		681 869		
_	Corangamite	67	67		1,038		
	Darebin	70	66		1,038		
-	East Gippsland	61	59		812	The state of the s	
,	Frankston	62	59		807	769	
3	Gannawarra	66	64		856	659	
1	Glen Eira	67	63		858		
L	Glenelg Golden Plains	63	62 71		908	21722	
3	Golden Plains Greater Bendino	74	71		645		
4	Greater Bendigo	66	64		872		
R	Greater Dandenong Greater Geelong	70 65	67 61		889 876	100000000000000000000000000000000000000	
R	Greater Shepparton	67	66		1,071	782	
S	Hepburn	62	62		722		2000
s	Hindmarsh	64	68		710		
_	Hobsons Bay	65	63		1,113		
R	Horsham	70	66	63	866	791	2,184
0	Hume	66	62	61	904	735	1,72
-	Indigo	62	63		7777	200	
1	Kingston	66	54		884		
0	Knox	68	66				
R	Latrobe	60	59				
s	Loddon	70	70	67	668	437	2,34
L	Macedon Ranges	57	60	55	994	989	1,811
ō	Manningham	71	54	62	1,023	982	1,539
s	Mansfield	71	71		802	698	1,703
1	Maribymong			*	1,238	974	

APITAL EXPENDITURE	RENEWAL	RENEWAL AND MAINTENANCE	pcers	OPERATING HEBULT	COMMENTS
Capital expenditure per assessment \$	Infrastructure	Infrastructure renewal and maintenance %	Liabilities per	Operating result per assessment \$	Summary of comments provided by councils
430	48	77	602	263	No comments.
348	49	75	658	(210)	No comments.
449	97	97	845		No comments.
286	12	82	242		No comments.
212	36	68	532	184	No comments.
537	85	91	985	419	No comments.
223	60	71	705	3,616	Major factors contributing to the operating result were \$140 million revaluation / recognition of non-current assets, \$1.0 million capital grants and \$0.6 million developer's contributions. Excluding these factors the operating result would be -\$24
476	48	62	1,118		No comments.
290	76	85	541	11000	Higher average residential rates are reflective of extensive high quality services (libraries, leisune centres, urban development, park andgardens) combined with much lower than average grants from other levels of government.
200	52	75			No comments.
587	71	83	764		No comments.
395	70	132	774		No comments.
184	19	53	1,344		No commerts.
251	34	53	336		No comments.
594	98	91	683	(250)	No comments.
388	38	51	697	(115)	No comments.
839	58	74	837	67	No comments.
416	85	88	373		No comments.
327	40	69	698	55	No comments.
317	63	101	408		No comments.
591	76	85	598	(22)	No comments.
256	116	114	296	126	
					Asset revaluations of \$5.4 million have been excluded from this resu
397	40	66	772		No comments.
564	72	81	340		No comments.
596	41	66	653		No comments.
261 381	38 80	40 76	488 457		No comments. Major factors contributing to the operating result were \$170.5 millior revaluation of land and buildings, \$17.0 million revaluation of
504	95	97	457	62	No comments.
343	44	66	592		No comments.
489	52	71	664		No comments
416	71	84	605		No comments.
489	21	47	684		A major factor contributing to the operating result was \$5.0 million revaluation of assets.
332	41	51	753	514	No comments.
526	7	55	1,153	85	A major tactor contributing to the high operating expenditure result was \$10.8 million of expenditure on private works, this ratio does no include the private works income which was comparable. Councils infrastructure renewal percentage is low due to major capital works expenditure being classified as asset upgrade rather than asset renewal or being allocated between the two categories.
86	49	60	491		No comments.
332	29	53	485		No comments.
564	66	101	829	(46)	No commerts.
985	62	84	5.500	92792	A major factor contributing to the capital expenditure result was \$2. million for works funding Vic Roads, federal government, and state government. The result excluding this funding would be \$691. Council has been debt free for a number of years, and does not ha any leases in existence. During the financial year Council repaid it share of the unfunded superannuation liability in full.
247	42	76			No comments
464	63	75			No comments.
274 267	126 63	69			No comments. Historically council has had comparatively high rates due to its relatively small size/ratebase combined with a community which has high social needs. Manibymong is also a rapidly ageing community with lower levels of employment and substantial infrastructure challenges exacerbated by truck/height movements due to proximit to the ports. Council is committed to reducing the debt which it inherbed. There was also a one-off environmental service charge to waste collection this year. "Community satisfaction results not included as this council did not participate in the statewide survey and consequently their individual

Source data 2004

Community Salisaction Community Salisaction Sali			OVERALL PERFORMANCE	ADVOCACY	ENGAGEMENT	ALL SATES	RESIDENTIAL RATES	S OPERATING COSTS
Melbourne			Community satisfaction overall performance of council	Community satisfaction advocacy and community representation	Community satisfaction engagement in decision-making	Rates and charges per assesment \$	Residential rates and charges per assessment \$	Operating expenditure per assessment 5
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Nillumbik	_							
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O Whittlesea 72 67 63 987 820 1,727 R Wodonga 78 76 89 1,202 1,083 2,779 O Wyndham 70 86 65 1,180 931 1,993 I Yarra 66 65 61 1,207 934 2,048 O Yarra Ranges 65 63 58 971 931 1,704 S Yarriamblack 63 65 61 786 363 2,118 Sector results 65 64 60 899 772 1,985 I Inner metro 68 65 61 922 820 1658 O Outer metro 68 64 61 897 796 1712 R Regional cities 66 65 58 972 782 2300 L Large shires 62 63 59 908 775 1984	S	West Wimmera	69	70	66	723	350	2,540
O Whittlesea 72 67 63 987 820 1,727 R Wodonga 78 76 89 1,202 1,083 2,779 O Wyndham 70 86 65 1,180 931 1,993 I Yarra 66 65 61 1,207 934 2,048 O Yarra Ranges 65 63 58 971 931 1,704 S Yarriamblack 63 65 61 786 363 2,118 Sector results 65 64 60 899 772 1,985 I Inner metro 68 65 61 922 820 1658 O Outer metro 68 64 61 897 796 1712 R Regional cities 66 65 58 972 782 2300 L Large shires 62 63 59 908 775 1984	1	Whitehorse		63	63	699	657	1,572
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APITAL EXPENDITURE	RENEWAL	RENEWAL AND MAINTENANCE	DERTS	OPERATING HEBULT	СОМИСИТЯ
Capital expenditure per assessment S	Infrastructure	Infrastructure renewal and maintenance %	Liabilities per	Operating result per assessment \$	Summary of comments provided by councils
189	49	64	409		No comments.
777	119	116	1,498		No comments.
285	27	37	804		No comments.
443	88	91	1,182		No comments.
550	94	96	719		No comments.
377	42	27	710		No comments.
238	55	.66	461		A major factor contributing to the operating result was \$40.0 million revaluation of assets.
273	115	110	469	(37)	No comments.
316	87	93	660	10	No comments.
505	47	.65	327	(19)	No comments.
345	50	79	533		No comments.
512	33	55	718		No comments.
912	83	87	586		No comments.
573	56	77	884		No comments.
593	153	201	584		The renewal and renewal and maintenance indicators have been
393	153	201	584	340	calculated using completed projects at the year end rather than current spending for the year, the difference being work in progress. The adjusted percentages would be around 44 and 106 respectively. "Community satisfaction results not included as this council did not participate in the statewide survey and consequently their individual results are not comparable.
387	93	88	706	(24)	No comments.
391	80	103	483		No comments.
771	90	93	567		No commercis.
242	128	115	668		No comments.
379	115	107	1,198		No comments.
562	56	78	667		No comments.
345	135	125	568		
					No comments.
534	119	107	1,146		No comments.
232	46	105	1,030		No comments.
443	12	55			No comments.
577	77	89			No comments.
568	43	72			No comments.
390	58	74			No comments.
479	29	54	793	242	* Community astisfaction results not included as this council did not participate in the statewide survey and consequently their individual results are not comparable.
779	43	60	362	1,032	A major factor contributing to the operating result was a \$4.3 million asset revaluation. Excluding this the results would have been \$79.
338	109	106	264	(108)	No comments.
485	36	63	659	940	No comments.
453	22	47	1,933	808	Our overall community satisfaction performance results indicate that our communication process is working well and we are doing what our community want to see happen. In the areas of advocacy and engagement the results show that our Councillors are in touch with the community and represent them well. Council increased its borrowing level as its contribution to a project of State significance, Logic National Distribution Hub. Other funding has been received from State Government and the private sector. The value of assets accurred by Council as a result of this are well in excess of Council's debt in relation on the project.
534	42	55			No comments.
352	104	103		91	No comments.
384	20	54	637		No comments.
685	92	94	517	22	No comments.
Median	Median	Median	Median	Median	
395	.58	77	667	125	
286	76	85			
332	40	55			
453	58	74			
395	56	78			
530	67	82		53	
		10.00		53	

Local Government Victoria Department for Victorian Communities Melbourne, Victoria

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